



0000151391

W-03514A-13-0111
W-03514A-13-0142

Te

From: jacque Whalley <jacquewc@gmail.com>
Sent: Tuesday, February 25, 2014 8:34 AM
To: BitterSmith-Web
Subject: Fwd: Gisela/Tonto Creek Shores and Deer Creek Water rate increase

Follow Up Flag: Follow up
Flag Status: Flagged

RECEIVED

FEB 25 9:52 AM

ORIGINAL

CORP COMMISSION
DOCKET CONTROL

Arizona Corporation Commission
DOCKETED

FEB 26 2014

----- Forwarded message -----

From: jacque Whalley <jacquewc@gmail.com>
Date: Tue, Feb 25, 2014 at 8:21 AM
Subject: Gisela/Tonto Creek Shores and Deer Creek water rate increase
To: bitter-smith-web@azcc.gov, RBurns-web@azcc.gov, burns-web@azcc.gov, pierce-web@azcc.gov, stump-web@azcc.gov

DOCKETED BY 

My name is Jacquelyn Whalley and I am a retired teacher living in Gisela, AZ. I am on a fixed income, live on an acre property, and maintain fruit trees and a garden for both pleasure and produce. The already-approved increase in water rates for our area will be crushing to my budget; an average \$100 to \$150 water bill in "a high usage month" will be over \$300. There is no way I can do that. I will have to let 14 years worth of work go. Future hikes may force me to move IF I can sell my home.

Our Tonto Creek Water Basin is water-rich; our Gisela Valley well and holding tanks have been recently replaced or repaired due to a flooded wash within the last few years; the investment in our water facilities is negligible. Yet, our rates will skyrocket. All to add to the coffers of Payson Water Company and allow them to pay for improvements in their water-poor districts. And, unlike the major utilities' rates and investments, which help them supply power, etc., to the masses, none of the improvements in PWC's water-poor districts will benefit us. There will be no water flowing south to our area, only cash flowing north. Major utilities make a commitment to their customers and to the State of Arizona. Owners of smaller utilities make no such commitment as demonstrated by recent PWC owner Brooke Utilities; they sell to the next investor who sees "easy pickings" serving small, rural communities. They use smoke and mirror tactics to hide what they are doing because what they are doing is both unethical and immoral.

I ask you to stop Payson Water Company. Force them to recognize Gisela/Tonto Creek Shores and Deer Creek as separate from their other water-poor service districts, not as small communities where they can rake in the cash with little or no effort or investment. The citizens of these communities are real people, not just numbers on a spreadsheet. Many of them live below the poverty level; many households have extended families, all pooling what little they have to make ends meet. The "acceptable profit margin" concept bandied about in commission dealings and corporate discussions means nothing to them. They deal with the reality of survival.

Thank you.