

E-01345A-13-0069



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ARIZONA CORPORATION COMM
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

RECEIVED
FEB 24 P 2:00

Fax:

Priority: Respond Within Five Days

CORP COMMISSION
DOCKET CONTROL

Opinion No. 2014 - 115137

Date: 2/21/2014

Complaint Description: 01H Billing - Smart Meter
08A Rate Case Items - Opposed

ORIGINAL

Complaint By: First: John

Last: Stephens

Account Name: John Stephens

Home: (000) 000-0000

Street: na

Work:

City: Phoenix

CBR:

State: AZ Zip: 85000

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

Docket No. E-01345A-13-0069

This is a follow up to my email to my comments on the APS program to change out existing meters. The enclosed was prepared by a resident from The Views, in Camp Verde AZ.

Thank you John Stephens
WWII Veteran
Camp Verde AZ

Arizona Corporation Commission
DOCKETED

FEB 24 2014

(The following attachment was included with his email):

Meters?
The systems are creating higher bills and unhappy customers

DOCKETED BY

Smart meters - (Also called the New Meter) in case you've missed Health complaints: Here are a few:

- 1) People moving out of apartment/condo situations where they were unlucky enough to share a wall with a bank of meters,
- 2) A physician sickened by living above a bank of meters,
- 3) People living out of their cars and not being able to return home,
- 4) People becoming sensitive to electromagnetic fields after constant exposure to a RF radiation (Are you electro-sensitive?),
- 5) Elderly having health problems,
- 6) Families choosing to reduce their EMF exposure,

RF problems seem to occur when the meter is too close to a person for a sustained period of time. By the way, these metes never turn off. They constantly transmit. SCE will tell you that they only emit RF15 seconds per day. Not true.. and they have admitted it. I've measured it myself. Besides how else can you get real time data

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usage if it is not on all the time?

Smart Meters produce pulsed Radio Frequency (RF) radiation, but at elevated levels on almost continuous 24/7 basis. RF has been labeled a possible class 2B carcinogen by the World Health Organization on the same scales as lead and diesel fuel. Smart Meters contain 100 times more RF exposure than a cell phone, says a UC nuclear expert. Adverse health effects have been widely reported to the CPUC after installation of their Smart Meter. Symptoms reported include Headaches, Inability to Sleep, (ACC Staff could not read the last line as it was truncated).

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

2/24

Emailed to the Phoenix ACC office for docketing.

FILE CLOSED.

End of Comments

Date Completed: 2/24/2014

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