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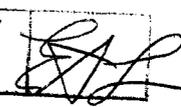
February 7, 2014

Arizona Corporation Commission
Commissioners Wing
1200 West Washington
Phoenix AZ 85007-2996

Arizona Corporation Commission

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ARIZONA CORPORATION COMMISSION
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Attn: Bob Stump, Chairman
Bob Burns, Commissioner
Brenda Burns, Commissioner
Gary Pierce, Commissioner
Susan Bitter Smith, Commissioner

Dear Commissioners:

I have recently learned of the Arizona Public Service plan to install "smart meters" in the Sedona area. Being the owner of two homes, south of Sedona in the Village of Oak Creek, I became curious, and began looking into this plan.

What I found is disturbing for a number of reasons, which I will elaborate upon.

1. Not wanting these new meters, I do not have the option of shopping around, and hiring a different power supplying entity.
2. If I refuse these meters, I have been told that APS wants \$30. per month, per property to retain the existing meters, plus a \$75., per property, initial fee. This reeks of a black-mail style tactic to me. I have learned that a Judge, involved in some manner, has called the proposed plan extortion.
3. I understand that these new meters give a controlling entity surgical precision abilities to manipulate the power coming into our homes, i.e. areas, individual homes, and times of day power could be curtailed.
4. I must wonder what people are to do that must have health aids that require power, and that have pets requiring power to survive, etc.
5. I am also wondering about the health concerns that have been voiced regarding the emissions coming from these new meters.

I have written to APS asking that these meters not be installed on my properties, and I got a call from a pleasant representative. I voiced to her my opposition to these meters, even relating to her that I felt I was being black-

mailed into submitting to this plan, based on the exorbitant fees being proposed by APS.

The APS representative went on to relate her company line to me, at which I took exception to a number of the premises she put forward, as follows:

1. After mentioning that I saw the proposed \$75. and \$30. monthly as "back door" fees and/or rate increases, she said APS would have to employ meter readers to read the existing meters, and that the customer would have to pay for this. I quickly related to her that the customers are paying for this service now, and have been for many, many years.
2. She next said APS would still have administrative costs, at which I again related that the customers have been paying for those also, for many, many years.
3. On the subject of health concerns, the representative strongly stated that those were unfounded rumors, and I strongly stated that I have heard such absolutes from governmental and quasi-governmental entities for most of my life, and that many such assertions had been wrong, i.e. telling the public that something was bad for us, or, in some cases, good for us, and finding, years later, that the absolute assertion was in total error.
4. After voicing my concerns about the control these new meters would give APS over our power supply, she said APS would never shut our power down, and that such an occurrence would be "against the law" anyway. I then related to her that I have seen and heard such things before, and somehow laws magically get changed.
5. The representative, a number of times, brought up California as a model for what APS is trying to do here, and that these new meters have worked out quite well for them. I took exception to this, as there have been reports of health concerns related to these new meters, and that California areas/ neighborhoods are quite regularly deprived of power.

For many years now, we as individuals, and as a society have been losing our freedoms, both large and small. But, these losses seem to invariably march on, every minute, every hour, every day, every week, every month, every year--one freedom after another. Now, are we to be forced into giving up our ability to control and consume the power we pay for? I truly am asking for an answer to this query.

Finally, the reason I write to you, as Commissioners, is that I understand the decisions that will affect so many citizens rests in your hands. So, I simply ask you to think of all the customers who have no "power" in these very important decisions that affect so many.

Cordially yours,

A handwritten signature in black ink, appearing to read "Diana S. Johns". The signature is fluid and cursive, with a large initial "D" and "S".

Diana S. Johns
/s