



0000151132

# Arizona Corporation Commission Public Comment Form

1200 W Washington St – Phx, AZ 85007  
(602) 542-4251

## ORIGINAL

### Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use this link for complaints, inquiries or general inquiries. <http://www.azcc.gov/Divisions/Utilities/forms/ComplaintForm2013.pdf>

### Step 2

YOUR NAME Todd and Christa Wheeler	DATE January 27, 2014
ADDRESS 225 N. Nellie Drive	PHONE (HOME)
CITY, STATE, ZIP Payson, AZ 85541 (East Verde Park)	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: Payson Water Co. consolidated dockets:	DOCKET NUMBER W-03514A-13-0111 & W-03514A-13-0142
CASE OR UTILITY NAME Payson Water Company	YOUR POSITION ON THE DOCKET (PRO, CON, OR OTHER) Opposed
E-MAIL ADDRESS tcccwheeler@aol.com	

### Step 3

ENTER YOUR COMMENTS HERE:

See comments on attached page(s).

### Step 4

This form may be completed, printed, mailed or faxed to:

Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington St  
Phoenix, AZ 85007

or

E-mail your comments to:  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

Fax to: 602-542-2129

Arizona Corporation Commission  
**DOCKETED**

JAN 30 2014

DOCKETED BY	
-------------	--

RECEIVED  
 2014 JAN 30 P 4:24  
 ARIZONA CORPORATION COMMISSION  
 DOCKET CONTROL

---

**From:** tcccwheeler@aol.com  
**Sent:** Monday, January 27, 2014 8:38 PM  
**To:** tcbremer@netzero.net  
**Subject:** Payson Water Company Docket # W-03514A-13-011 & W-03514A-13-0142

To Whom It May Concern,

The proposal of water curtailment by Payson Water Company against East Verde Park is not a fair way to determine if a person is overusing water. Reducing water by a percentage will only result in people receiving fines, especially since the feedback that you are overusing will come so late in time that the only way to meet the goals would be to stop using water all together for the rest of the month. Unless Payson Water can provide day-to-day usage and same day reporting so you can monitor your usage, it would be truly unfair to customers after finding out half way through the month that you have to reduce your water usage; since the stages can be changed daily.

I am appalled that a utility would rather make money by turning people's service on and off rather than by selling product (i.e. electricity, water, cable, internet, etc.). Every other utility is based on sales. They are successful by selling as much of their product as possible. If a customer requires more, they don't make money by restricting and charging on and off fees to the customer; they would upgrade their system so they could sell more product. The well for our community is located in the riverbed of the East Verde River, which flows year round. The supply is there, they just do not want to upgrade their system to handle the demand. Therefore, I feel this curtailment is just a way to make money off of people rather than fix the issue and increase their sales the proper way.

Even Payson Water Company is aware that their system can't keep up their supply with the demand. The supply is there, it is only their system that is the restriction on meeting demands. To penalize the customer for their shortcoming is ridiculous and unfair, just because they don't want to spend the time and money to upgrade and fix their equipment properly.

Sincerely,

Todd and Christa Wheeler  
Lot # 108 & 109  
225 N Nellie Dr  
Payson, AZ 85541