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# Arizona Corporation Commission Public Comment Form

1200 W Washington St - Phx, AZ 85007  
(602) 542-4251

ORIGINAL

### Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use this link for complaints, inquiries or general inquiries. <http://www.azcc.gov/Divisions/Utilities/forms/ComplaintForm2013.pdf>

### Step 2

YOUR NAME Diana Wright	DATE 01/26/2014
ADDRESS 528 Detroit Dr	PHONE (HOME) 928-474-2447
CITY, STATE, ZIP Payson, AZ 85541	CELL PHONE 602-999-9596
DOCKET YOU WISH TO COMMENT ON: Payson Water Co. consolidated dockets:	DOCKET NUMBER W-03514A-13-0111 & W-03514A-13-0142
CASE OR UTILITY NAME Payson Water Company	YOUR POSITION ON THE DOCKET (PRO, CON, OR OTHER) Concerned
E-MAIL ADDRESS Dianawright5@aol.com	

### Step 3

ENTER YOUR COMMENTS HERE:

See comments on attached page(s).

### Step 4

This form may be completed, printed, mailed or faxed to:

Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington St  
Phoenix, AZ 85007

or

E-mail your comments to:  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

Fax to: 602-542-2129

Arizona Corporation Commission  
**DOCKETED**

JAN 30 2014

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DOCKET CONTROL

JW-RB3

Document 0000150385, in Docket W-03514A-13-0111

I have been reviewing the above referenced proposed rate change and curtailment plan and as a part time resident of East Verde Park I have some serious concerns about the proposed plans.

One of my major concerns is that nowhere in this rate hike is there any mention of improvements/maintenance or upgrades to a very antiquated water pumping system. I understand that we are allocating a scarce resource and must do our part to conserve – and we have - by installing rainwater recapture tanks, hauling water from the vally, etc but the provider of that scarce resource is also under a duty to maintain and improve the system so that it provides reliable, safe, and consistent water at ALL times of the year. It is my understanding that there have been no upgrades or improvements to the system since it was installed over 50 years ago. Shouldn't PWC also provide a plan for how they will spend the money they plan to collect with their fee increase?

The curtailment plan has some very serious flaws in it – at least from a part-timers perspective. Our water use is very low because we are not up there full time. To reduce our water usage by 50% when there are months we are only there one weekend is impossible. There is a certain minimum amount of water that each human being needs to survive, stay clean, and cook with. It doesn't appear that a plan to cut water use by 30-50% in each successive month, during the hottest and driest part of the year, can work from a mathematical perspective. We are being set up to fail.

Finally, I am concerned about how PWC has handled the whole process. It seems to me that this curtailment program should have been presented earlier, at the original request. Requests from East Verde Park residents for information to assess the impact to the residents have been stonewalled – with claims of 'we cannot find or obtain that information'. If they keep such poor records how are we – or anyone who is charged with monitoring the veracity of their operations - supposed to know if they are being truthful in assessing the curtailment charges? The hauling charges? Where is the transparency? Where is the oversight?

Sorry, I just don't trust them and based on my understanding of their curtailment program that lack of trust is justified.

Please do NOT support the current curtailment proposal – the math simply doesn't work.

Thank you.

Diana and Dave Wright