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E-01345A-13-0248

ZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 2014 JAN 30 P 2:59

Fax:

Priority: Respond Within Five Days

ORIGINAL

CORP COMMISSION
DOCKET CONTROL

Opinion No. 2014 - 114804

Date: 1/30/2014

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: PETITION

PETITION

Account Name: PETITION PETITION

Home: (000) 000-0000

Street: N/A

Work:

City: N/A

CBR:

State: AZ Zip: N/A

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

*****E-01345A-13-0248*****

Received 30 letters in opposition all with similar wording as the following:

Net Metering is an unacceptable policy that is causing duress and financial hardship for countless energy customers who are faced with paying higher energy bills. The policy was created to encourage people to use solar power--to install solar panels on the exterior of their homes. Yet, in practice, it has passed along significant costs to be spread out among the customers who have not yet gone solar: \$1,000 per year per solar installation.

As we transition to solar power, fairness must be our guide. Please consider that the solar customers currently pay very little to nothing in energy costs, while they still reap the benefits of a consistently functioning energy grid. The policy must be revised so that solar customers are compensated fairly for the extra energy they produce, but also that they are held accountable in sharing with the community the costs of infrastructure and operations of the grid that they, too, still rely on. Please consider this appeal and revise this unfair policy.

1. Robert Espin oza
2. Deborah Kray, Glendale AZ
3. Coral Ayraud, Phoenix AZ
4. Marissa Herrera
5. Horetens Dengel
6. James Guinder
7. Unknown
8. Unknown
9. Loretta Narciso
10. Shunqre Niles
11. MaryJane Graf, Phoenix, AZ
12. Beverly M. Ford, Phoenix

Arizona Corporation Commission

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13. David Daniel
 14. Celia Lopez, Glendale
 15. Deni Thompson
 16. Javier Navarro, Phoenix, AZ
 17. Delois Moore, Phoenix AZ
 18. Antonio Mendez, Phoenix
 19. Fidencio Meroz
 20. Gary Wilson, Phoenix
 21. Geraldine Arriola, Phoenix, AZ
 - 22.. Cheryl Rossman, Phoenix AZ
 23. Frances & Terry Lafuze, Phoenix AZ
 24. Ruth Dillmore, Phoenix, AZ
 25. Irene Soto
 26. Barry McCulloch
 27. Maria Kizzire
 28. Diane Mullenix, Phoenix, AZ
 29. Larry Chabler, Phoenix AZ
 30. Laurie Schulz
- *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.
End of Comments

Date Completed:

Opinion No. 2014 - 114804
