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January 27, 2014

**VIA OVERNIGHT DELIVERY**

Docket Control Center  
Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, Arizona 85007  
(602) 542-2237

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2014 JAN 28 P 12:44  
ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Re: Q LINK WIRELESS LLC Quarterly Report  
Docket No. T-20824A-11-0446; Decision No. 73651

Dear Sir/Madam:

Enclosed please find for filing in the above-referenced docket an original and thirteen (13) copies of Q LINK WIRELESS LLC's Quarterly Report for Q4 2013. The confidential, unredacted version of this report has been filed with the Compliance Section.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope.

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me at (770) 232-7805. Thank you for your attention to this matter.

Respectfully submitted,

*Heather Kirby*  
Heather Kirby, Regulatory Specialist  
Lance J.M. Steinhart, P.C.  
Attorneys for Q LINK WIRELESS LLC

Enclosure

cc: Maybell Kelly  
Compliance Section (w/ confidential filing)

Arizona Corporation Commission  
**DOCKETED**

JAN 28 2014

DOCKETED BY 

**Q LINK WIRELESS LLC**

State Arizona Year 2013  
Docket T-20824A-11-0446 Quarter 4

**Lifeline Quarterly Customer Report**

	<u>Oct</u>	<u>Nov</u>	<u>Dec</u>	<u>Total</u>
Total number of customers at end of period	5313	6522	7126	
Total number of customers de-enrolled due to 60-day inactivity	0	2	0	2
Total number of customers de-enrolled due to failed annual verification	0	0	0	0
Total number of customers who de-enrolled voluntarily	3	164	3	170

**Q LINK WIRELESS LLC**

State: Arizona      Year: 2013  
Docket: T-20824A-11-0446      Quarter: 4

**REDACTED**

**ETC-Related Customer Complaints**

Case Opened Date	Complaint Category	Complaint Description	Resolution	Case Closed
[Redacted Content]				