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Arizona Corporation Commission Public Comment Form

1200 W Washington St - Phx, AZ 85007
(602) 542-4251

ORIGINAL

Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use this link for complaints, inquiries or general inquiries. <http://www.azcc.gov/Divisions/Utilities/forms/ComplaintForm2013.pdf>

Step 2

David H. Hallock and Diane J. Brown	DATE January 26, 2014
195 E. El Camino Del Rey	PHONE (HOME) 928-474-9475
Payson, AZ 85541	CELL PHONE NA
DOCKET YOU WISH TO COMMENT ON: Payson Water Co. consolidated dockets:	DOCKET NUMBER W-03514A-13-0111 & W-03514A-13-0142
CASE OR UTILITY NAME Payson Water Company	YOUR POSITION ON THE DOCKET Oppose Dockets
E-MAIL ADDRESS eldoradh@rmi.net	

Step 3

ENTER YOUR COMMENTS HERE:

See comments on attached page.

Step 4

This form may be completed, printed, mailed or faxed to:

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

or

E-mail your comments to:
mailmaster@azcc.gov

Fax to: 602-542-2129

Arizona Corporation Commission

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January 26, 2014

David H. Hallock
Diane J. Brown
195 E. El Camino Del Rey
Payson, AZ 85541
928-474-9475
eldoradh@rmi.net

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St.
Phoenix, AZ 85007

RE: Opposition to Payson Water Company Consolidated Dockets W-03541A-13-0111
and W-03514A-13-0142

We are writing in opposition to the proposed actions by Payson Water Company (PWC) for increased water rates, water hauling fees, and reconnection fees for the residents of East Verde Park (EVP) where we live, which is located north of Payson. We feel that these proposals are unjust, unreasonable, and inconsistent with Arizona Revised Statute 41-361. The proposed rate increase appears related to proposed water infrastructure improvements at Mesa del Caballo, and not the operation and maintenance of the water system at EVP. Additional reasons for our opposition are as follows:

1. There needs to be an overall plan to evaluate and remedy the aging water system in East Verde Park. Fees paid by EVP residents must be related to the operation and maintenance of the water system serving EVP, along with the costs of upgrading the system (based on a long-term plan) and a reasonable profit for PWC. Water hauling and the fear of being disconnected (and reconnected with unreasonably high fees) from the water system is not a long-term plan, and will only lead towards conflict between EVP residents and PWC. All parties agree that the EVP water system has ongoing problems, which is a partial testament to poor maintenance and an inability to make the necessary improvements to the water system. Why should we pay more and not see increased service to make the water system adequate?

2. The proposed Curtailment Plan for the East Verde Park Water System is fraught with problems. The proposed mandatory water restrictions (30%-50%) that are based on the water consumption in the preceding month or the same month in any of the previous two years becomes compounded as one proceeds later in the summer and entering the third year of the mandatory restrictions. There needs to be a minimum amount of water consumption below which a household cannot be restricted for health and sanitary reasons. The determination of daily use is also problematic. To be fair, the reading has to be taken at the same time each day. Also, some uses of water (such as washing clothes) do not occur every day; a meter reading over a 24 hour period where clothes washing and other periodic (but not daily) water use occurs will be higher than the average day, inflating the monthly total.

Thank you for consideration of these comments.