

E-00000C-11-0328



0000150851

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Tom Davis

Phone: ()

AZ CORP COMMISSION

DOCKET CONTROL

Priority: Respond Within Five Days

2014 JAN 16 PM 2 52

Opinion No. 2014 - 114611

Date: 1/16/2014

Complaint Description: 01H Billing - Smart Meter
N/A Not Applicable

Arizona Corporation Commission

ORIGINAL

DOCKETED

JAN 16 2014

First:

Last:

Complaint By: Patrice

Rohmer

Account Name: Patrice Rohmer

Home:

DOCKETED BY

Street:

Work: (000) 000-0000

City: Cottonwood

CBR:

State: AZ Zip: 86326

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name:

Contact Phone:

Nature of Complaint:

OPPOSED

E-00000C-11-0328

ELECTRIC

I THINK YOU SHOULD KNOW THERE ARE AT LEAST 1,500 PEOPLE IN COTTONWOOD, AZ WHO HAVE REFUSED THE AUTOMATED METERS. WORD OF MOUTH LET US KNOW WE NEEDED A BLUE TAG TO SIGNAL THE INSTALLATION CREW WE HAVE OPTED OUT. SOME OF US HAVE BLUE TAGS SUCH AS MYSELF. I SPOKE TO AN APS SUPERVISOR JAN. 13, WHO TOLD ME PEOPLE DON'T NEED A BLUE TAG TO JUST PUT A NOTE ON YOUR METER AND MANY OTHER PEOPLE HAVE TOLD ME APS HAS TOLD THEM THE SAME THING. SOME CITIZENS REPORT APS IS TELLING THEM THERE IS NO OPT OUT OPTION BUT I KNOW THERE IS. NOW I HEAR APS MUST REPORT TO ACC EACH BLUE TAG THEY PUT ON. SO WHY ARE THEY NOT BEING PROACTIVE & CONSISTENT WITH THE BLUE TAGS? COULD IT BE THEY DO NOT WANT YOU THE REGULATORY COMMISSION TO KNOW JUST HOW MANY OF US DO NOT WANT THE AUTOMATED METERS BECAUSE WE KNOW HOW LETHAL THEY ARE? A FEW MINUTES AGO I GOT A PHONE CALL TELLING ME AN APS EMPLOYEE TOLD THEM THAT APS MAY BE STEPPING UP INSTALLATION TO THIS MONDAY INSTEAD OF FEBRUARY 1, BECAUSE THEY DO NOT WANT MORE CITIZENS OPTING OUT. AND THAT THEY ARE PUTTING A HANG TAG NOTICE ON THE DOOR ONE DAY ONLY IN ADVANCE. BUT PEOPLE DON'T EVEN KNOW WHAT AN AUTOMATED METER IS AND THAT THEY HAVE AN OPTION TO REFUSE. WHAT CAN THEY DO WITH A ONE DAY NOTICE? WHAT IS GOING ON HERE? WHY SO MUCH DECEPTION FROM APS? YOU SHOULD KNOW MANY GET VERY ILL FROM AUTOMATED METERS. THE RADIO FREQUENCIES ARE MUCH STRONGER THEN APS IS SAYING THEY ARE. I FOR ONE HAVE HEADACHES, HAIR LOSS, HIGH BLOOD PRESSURE AND SORE THROATS SINCE THE COLLECTOR WAS INSTALLED AND ACTIVATED (APPROX. NOVEMBER). HOW WILL WE LIVE WHEN THE AUTOMATED METERS COME AT THE STRENGTH OF A CELL TOWER EACH? YOU ARE THE AUTHORITIES YOU MUST KNOW THE TRUTH. PEOPLE WILL DIE FROM THIS TECHNOLOGY! IS THAT WHERE WE HAVE COME AS A SOCIETY? WE HAVE ELECTED YOU TO PROTECT US. SO YOU MUST STOP THIS MADNESS! IT IS YOUR OBLIGATION AND RESPONSIBILITY! PLEASE CALL AND LET ME KNOW WHAT YOU ARE GOING TO DO ASAP.

End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

1/16/14: Entered for the record and docketed

CLOSED

End of Comments

Date Completed: 1/16/2014

Opinion No. 2014 - 114611
