

W-02860A-13-0399



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ARIZONA CORPORATION COMMI

UTILITY COMPLAINT FORM

Investigator: Tom Davis

Phone: \

Fax: \

Priority: Respond Within Five Days

Opinion No. 2014 - 114604

Date: 1/16/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

ORIGINAL

Complaint By: First: Maria M Last: Guerrero

Account Name: Maria M Guerrero

Home: \

Street:

Work: (000) 000-0000

City: Naco

CBR

State: AZ Zip: 85620

is: Cellular

Utility Company: Naco Water Company, L.L.C.

Division: Water

Contact Name:

Contact Phone: \

Nature of Complaint:

1/15/14: Email

To Whom it may Concern

I am writing in regards to the increase rates for the water in Naco Arizona DOCKET# W-02860A-13-0399, I don't think this is fair, we have lived in Naco all of our lives and never we have seen the water bill go up so high this has been going on for over 4 or 5 year. Our bill triple since then and that is outrageous. I have tried to contact the water company in several occasions but there is no getting through and they never response to the voice mail that we have left. Please help us in this matter it's a small town and the water bill is not getting any better or their customer service. Thank you for taking your time in this matter.

Sincerely,

Maria M Guerrero

Arizona Corporation Commission

DOCKETED

JAN 16 2014

2014 JAN 16 PM 2 54
AZ CORP COM
DOCKET CONTROL

End of Complaint

Utilities' Response:

DOCKETED BY

Investigator's Comments and Disposition:

1/16/14: Entered for the record and docketed

CLOSED

End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 1/16/2014

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