

W-02027A-13-0470



ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM

RECEIVED

Investigator: Tom Davis

2014 JAN 13 P 3:07

Priority: Respond Within Five Days

AZ CORP COMMISSION
SECRET CONTROL

Opinion No. 2014 - 114550

Date: 1/13/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Unknown Last: Unknown

ORIGINAL

Account Name: Unknown Unknown Home: (000) 000-0000

Street: Unknown Work: (000) 000-0000

City: Dateland CBR:

State: AZ Zip: 85333 is:

Utility Company: Dateland Public Service Company, Inc.

Division: Water

Arizona Corporation Commission

Contact Name:

DOCKETED

Nature of Complaint:

JAN 13 2014

OPPOSED

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WATER

DOCKETED BY

To whom it may Concern,

I am writing today with regards to a rate increase adjustment applied for by the Dateland Public Service Co. Inc. Dateland AZ, 85333.

The proposed increase is substantial and we see no valid reason for such an excessive increase. The upgrades to the system were done to save the DPSC. Inc. monthly fees. The solar panels were installed to save the Co. electrical fees, why should we pay more if they are saving \$. The extra pumps & motors were not needed. The number of patrons purchasing the H2O from the DPSCI has not increased in years and it probably never will due to the fact that no one wants to live so far away from the big city. No jobs are to be found in this area and most of the customers are already on a fixed budget.

The full time staff needed is a false statement. The customer needs have not changed, why should a staff be needed. Additional staff is a miss use of customer funds. Staff to do what? Rebill because customers have to have the H2O turned off because they can not pay? This happens because the bill is already too high. An increase in rates will only anger and cause retaliation in H2O usage. This world is already wasting too much H2O. Us desert folks know the value of water, charging more will cause the community financial hardship. Most of the people here already have enough hardship.

In closing please consider this proposed increase a negative impact on the Dateland Community.

Thank you for your time today
2 local H2O customers
End of Complaint

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Utilities' Response:

Investigator's Comments and Disposition:

1/13/14: Entered for the record and docketed

CLOSED

End of Comments

Date Completed: 1/13/2014

Opinion No. 2014 - 114550
