

W-02168A-11-0363  
W-02168A-13-0332  
W-02168A-13-0309

ARIZONA CORPORATION COMMIS  
UTILITY COMPLAINT FORM



0000150748

Investigator: Tom Davis

Phone:

Fax: (

Priority: Respond Within Five Days

ORIGINAL

Opinion No. 2014 - 114540

Date: 1/10/2014

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Kent Last: Russell

Account Name: Kent Russell -

Street:

Work: (000) 000-0000

City: Kingman

State: AZ Zip: 86401

RECEIVED  
JAN 13 A 9:57  
ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL  
is: Cellular

Utility Company: Truxton Canyon Water Company, Inc

Division: Water

Contact Name:

Nature of Complaint:

OPPOSED W-02168A-11-0363, W-02168A-13-0332, W-02168A-13-0309 WATER

Docket you wish to comment on: W-02168A-11-0363  
Docket Number: W-02168A-11-0363  
Case or Utility Name: Truxton Canyon Water Co.  
Position on Docket: Con

I, Kent Russell, and my wife Raeann, are against a water rate increase! The water here has lethal levels of Arsenic. We can't drink this water, because not only does it have high levels of Arsenic in it, it also is high in Alkalinity. The water is sooo bad, it fades clothes with every washing, and pulls the dye out of my wife's hair in one washing. I spend \$200 a month in drinking water, at the store. The water burn's your eyes, turning them beet red, it clogs water heaters, and pipes, and destroys dishwashers, and water fixtures. I'm having to replace my dishwasher, and my water heater is next in line, its slowly dying here! My wife, and I vote no on the increase in the water rate  
\*End of Complaint\*

Utilities' Response:

Arizona Corporation Commission  
DOCKETED

JAN 13 2014

Investigator's Comments and Disposition:

1/10/14: Entered for the record and docketed

DOCKETED BY

CLOSED  
\*End of Comments\*

Date Completed: 1/10/2014

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