

W-03514A-13-0111
W-03514A-13-0142



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ARIZONA CORPORATION COMM

UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

ORIGINAL

Priority: Respond Within Five Days

Opinion No. 2014 - 114439

Date: 1/6/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Arizona Corporation Commission

DOCKETED

JAN 07 2014

Complaint By: First: Tamara S. Last: Parry

Account Name: Tamara S. Parry

Home:

Street:

Work:

DOCKETED BY

City: Globe

CBR:

State: AZ Zip: 85501

is: E-Mail

Utility Company: Payson Water Co., Inc.

Division: East Verde Park Estates

Contact Name:

Contact Phone:

Nature of Complaint:

*****DOCKET NO. W-03514A-13-0111 and W-03514A-13-0142*****
OPPOSE

From: Util-PublicComment
Sent: Wednesday, January 01, 2014 5:05 PM
To: Util-PublicComment
Cc:
Subject: Public Comment

Name: Tamara S. Parry
Date: 1 Jan. 2014
Address:
Phone:
CityStateZip: Globe, AZ 85501
Cell:
Docket: Payson Water Co. Application for rate increase
DocketNo: W-03514A-13-0111
Utility: Payson Water Company
Position: Con
Email:

Comments: The proposed rate increase is very unreasonable. With the volume my property consumes hauling my own water may look more attractive.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

RECEIVED
2014 JAN - 7 A 11:45
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Noted and filed for the record in Docket Control.
End of Comments

Date Completed: 1/6/2014

Opinion No. 2014 - 114439

W-03514A-13-0111
W-03514A-13-0142

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 114442

Date: 1/6/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Royce

O'Donnell

Account Name: Royce O'Donnell

Home:

Street:

Work:

City: Payson

CBR:

State: AZ Zip: 85541

is: E-Mail

Utility Company: Payson Water Co., Inc.

Division: Meads Ranch

Contact Name:

Contact Phone:

Nature of Complaint:

*****DOCKET NO. W-03514A-13-0111 and W-03514A-13-0142*****
OPPOSE

From: Util-PublicComment
Sent: Wednesday, January 01, 2014 5:51 PM
To: Util-PublicComment
Cc: rc m
Subject: Public Comment

Name: Royce O'Donnell
Date: Jan. 1. 2014
Address:
Phone:
CityStateZip: PAYSON
Cell:
Docket: Payson water company application for increase
DocketNo: W-0351 4A-13-0111
Utility: Payson Water Co.
Position: Con
Email:

Comments: An increase will adversely affect us personally. We live on social security of \$800.00 a month. I am 70 years old and my wife is 60 an increase of this amount will force us to choose between food or water. Come on people get real, this is ridiculous. Royce and Debra O'Donnell
End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

End of Comments

Date Completed: 1/6/2014

Opinion No. 2014 - 114442

W-03514A-13-0111
W-03514A-13-0142

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 114444

Date: 1/6/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Mary Ellen

Kope

Account Name: Mary Ellen Kope

Home:

Street:

Work:

City: Sierra Vista

CBR:

State: AZ Zip: 85650

is: E-Mail

Utility Company: Payson Water Co., Inc.

Division: Meads Ranch

Contact Name:

Contact Phone:

Nature of Complaint:

*****DOCKET NO. W-03514A-13-0111 and W-03514A-13-0142*****
OPPOSE

From: Util-PublicComment
Sent: Thursday, January 02, 2014 8:14 AM
To: Util-PublicComment
Cc:
Subject: Public Comment

Name: Mary Ellen Kope
Date: 1-2-2014
Address:
Phone:
CityStateZip: Sierra Vista, AZ 85650
Cell:
Docket: Payson Water Co. Application for Rate Increase
DocketNo: W-03514A-13-0111
Utility: Payson Water CompanyCON
Position: Other
Email..

Comments: I am a summer resident of Mead's Ranch and oppose any rate increase for the Payson Water Company. The Payson Water Company has not provided any improvement to our water service whose water pressure barely meets minimum requirements. In addition the company is unresponsive to our request to repair the water valve site which fills with mud after a rain and makes it very difficult to turn the water on or off. In addition, trying to contact the Payson Water Company by phone is next to impossible. It seems that the Payson Water Company wants the residents of Mead's Ranch to pay for an expansion in the City of Payson. I am totally opposed to a rate increase since the water company has not done anything to improve service since they acquired the company.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

End of Comments

Date Completed: 1/6/2014

Opinion No. 2014 - 114444
