

W-02113A-13-0118



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ARIZONA CORPORATION COM  
UTILITY COMPLAINT FORM

RECEIVED

Investigator: Trish Meeter

Phone: FEB 14 P 12: 11

Fax:

Priority: Respond Within Five Days

ORIGINAL

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Opinion No. 2014 - 114938

Date: 2/6/2014

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Petition Last: Petition

Account Name: Petition Petition Home: (000) 000-0000

Street: n/a Work:

City: n/a CBR:

State: AZ Zip: n/a is:

Utility Company: Chaparral City Water Company-EPCOR

Division: Water

Contact Name: Contact Phone:

Nature of Complaint:

21 SIGNATURES OPPOSED TO AN INCREASE IN RATES DOCKET NO. W-02113A-13-0118

January 20, 2014

TO: Arizona Corporation Commission  
Docket No. W-02113A-13-0118  
RE: Proposed Water Rate Increase by Chaparral City Water Company

Arizona Corporation Commission

DOCKETED

FEB 14 2014

DOCKETED BY

We understand that the Chaparral City Water Company (CCWC) is requesting a 34.8% increase in the water rates of its residential customers.

We, the undersigned residents of the Paradox neighborhood of Fountain Hills, AZ. 85268, believe this is an excessively high increase and are asking the Arizona Corporation Commission (ACC) to reject such a request.

Part of the CCWC's justification is a "declining usage adjustment" to correct the differences between the previously approved revenue requirement and actual water use. They claim a 27% decline per year over a several year period.

Water customers are inundated with constant pleas and campaigns from water and government agencies to conserve water and find ways to use less. Understanding the need to do so, the customers respond. Are we now going to be punished for our conservation measures with a 35% rate increase?

Increase in the cost of wages and benefits are also cited as a reason for the increase. That is something the CCWC should resolve without having to ask its customers to pay. This is handled with layoffs, renegotiating contracts and changing business models, a necessary component of our "new economy". Most businesses today find it difficult to offset these costs by charging their customers with excessive increases in prices.

**ARIZONA CORPORATION COMMISSION**  
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Water is a necessity of life. Is it needed for life, health, cooking, bathing, cleaning, pools (necessity in this climate), and landscape. As water consumers we are in the unfortunate position of having no choice in providers which would allow competition to help determine appropriate rates. As a neighborhood of many retired seniors living on fixed incomes, we ask the ACC to act in our best interests.

Sincerely

Alan & Melissa Grosso  
Robert Burgermeister  
Louise & Jim Sims  
Bob & Cindy Couture

Art & Lila Eisenhower  
Chris Pinna  
Dale Howard  
Kelly Masco  
Diane Przybysz  
Trent & Sue Heidtke

Marianne Winchester .

Mary & Brian Simmons  
Gary Hammond  
Mike & Dixie Pickett  
David Bugniazet

Shawn & Lacey Ward  
Maureen & Jim Pignataro  
Harold & Glee Sexson  
Alex & Jackie Klokner  
Javeata Young  
Marge & Ike Stires  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

docketed  
\*End of Comments\*

**Date Completed: 2/10/2014**

**Opinion No. 2014 - 114938**

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