

E-01345A-13-0069



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: ()

Fax:

ORIGINAL

Priority: Respond Within Five Days

Opinion No. 2014 - 115019

Date: 2/13/2014

Complaint Description: 01H Billing - Smart Meter
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Randee & Robert Bernstein

Account Name: Randee & Robert Bernstein

Home:

Street:

Work: (000) 000-0000

City: Gadsden

CBR:

State: AZ Zip: 85336

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

Consumer is opposed to the fees that APS wants to charge consumers for opting out from having a smart meter installed on their homes.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-13-0069. closed

End of Comments

Date Completed: 2/13/2014

Opinion No. 2014 - 115019

Arizona Corporation Commission

DOCKETED

FEB 13 2014

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ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

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