

WS-03478A-12-0307



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ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 114145

Date: 12/6/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

ORIGINAL

Complaint By: First: Denver L. Last: Wheeler

Account Name: Denver L. Wheeler

Home:

Street:

Work: (000) 000-0000

City: Yuma

CBR:

State: AZ Zip: 85365

is: Cellular

Utility Company: Far West Water & Sewer, Inc.

Division: Sewer

Contact Name:

Contact Phone:

Nature of Complaint:

Arizona Corporation Commission

DOCKETED

*****RECEIVED FROM ARIZONA ATTORNEY GENERAL'S OFFICE*****

FEB 12 2014

Nov. 18,2013

DOCKETED BY

Tom Horne

Enclosed is a copy of the rates and charges of Far West Sewer. We were paying \$21.75 per month year round. It is going up to \$56.92 per month year round.

I am in Yuma from Oct. to mid April and in Prescott Valley for 6 months. We are paying for Far West services while we are gone. I feel it is unconstitutional to do this. 90% of the people are gone in the summer

I feel the ACC are embedded with Far West.

We are in the city limits and the city supplies our water and Far West supplies the sewer.

If possible I would like for you to come to Yuma to listen to our complaints. I have a place where we could meet at if this is possible. Please let me know. I will get the neighborhood here for this meeting.

Thank you for your time,

Denver L. Wheeler

TOM HORNE ATTORNEY GENERAL

RECEIVED
2014 FEB 12 A 9:09
AZ CORP COMMISSION
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

OFFICE OF THE ARIZONA ATTORNEY GENERAL
CONSUMER INFORMATION & PUBLIC ADVOCACY & CIVIL RIGHTS DIVISION COMPLAINTS SECTION

December 3, 2013

DENVER WELLER

YUMA, AZ 85365

RE: CIC

Dear Denver:

Thank you for the complaint you recently forwarded to the Consumer Protection and Advocacy Section of our office. It appears to fall within the jurisdiction and authority of the agency listed below.

We are forwarding a copy of your complaint to this agency for appropriate action. Please contact that agency if you have any questions regarding your complaint.

We wish to thank you for bringing possible violations of the Consumer Fraud Act to our attention.

Sincerely,

Consumer Information & Complaints

CPA:O

Arizona Corporation Commission
Utilities Division
1200 West Washington
Phoenix, AZ 85007-2996
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. WS-03478A-12-0307. closed
End of Comments

Date Completed: 2/11/2014

Opinion No. 2013 - 114145
