

E-01345A-13-0069



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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 114960

Date: 2/7/2014

Complaint Description: 01H Billing - Smart Meter  
08A Rate Case Items - Opposed

ORIGINAL

First:

Last:

Complaint By: Nancy

McKeehan

Account Name: Nancy McKeehan

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City:

CBR:

State: AZ Zip: 86322

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

Consumer does not want a smart meter installed at her home. She states that there are health issues and she is concerned that the smart meter will be harmful. She states that APS has failed to inform the public of the health and safety concerns that there may be about smart meters. She states that if it turns out that the smart meters are contributing to health issues will APS pick up the tab for medical services needed. She does not agree with the fees that the company wants to charge when consumers want to opt out.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

2/7/14 opinion noted and filed in Docket No. E-01345A-13-0069. closed

\*End of Comments\*

Date Completed: 2/10/2014

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