

W- 02860A-13-0399



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ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: FEB - 3 P 12: 20

Fax:

Priority: Respond Within Five Days
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

ORIGINAL

Opinion No. 2014 - 114850

Date: 2/3/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: Michelle Fuller

Arizona Corporation Commission
DOCKETED

Account Name: Michelle Fuller

Home:

FEB 03 2014

Street:

Work:

DOCKETED BY

City: Bisbee

CBR:

State: AZ Zip: 85603

is:

Utility Company: Naco Water Company, L.L.C.

Division: Water

Contact Name: Paul Juhl

Contact Phone:

Nature of Complaint:

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Customer sent the following -

I am writing to oppose the water rate increase that Naco Water Company has requested. Several years ago, appx. 2007, there was an "emergency rate increase" which to my understanding was to be temporary and was in part to assist with the cost of needed upgrades and new construction. Upgrades to the Naco Water Company water system in my neighborhood were recently completed and included connecting the well serving my neighborhood, well #3, to other Company wells due to elevated sulfate concentration issues. It is my understanding that the upgrades/ construction were funded by Freeport-McMoRan. If this is the case I am unclear why the "emergency rate increase" is still in effect and furthermore why an additional rate increase is being requested. Thank you.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 2/3/2014

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