

W-03514A-13-0111
W-03514A-13-0142



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: (520) 628-6550

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Priority: Respond Within Five Days

Opinion No. 2014 - 114828

Date: 1/31/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

ORIGINAL

Complaint By: **First:** Michael **Last:** Gutmacher

Account Name: Michael Gutmacher **Home:** (602) 242-0840

Street: 2752 W. Lawrence Road **Work:**

City: Phoenix **CBR:**

State: AZ **Zip:** 85017 **is:**

Utility Company: Payson Water Co., Inc.

Division: East Verde Park Estates

Contact Name: Jason Williamson **Contact Phone:** (720) 949-1384

Nature of Complaint:

*****DOCKET NO. W-03514A-13-0111 & W-03514A-13-0142*****
OPPOSE

The EVP Curtailment Plan is invalid because it was not included in any public notice. The incredible rate increases in the base fee and water cost are curtailment plan would put an extreme hardship on residents, especially those on fixed incomes. The WATER CONSUMPTION CALCULATION OF "DAILY USE" is not fair and the math seems illegal. I am a part time (two weekends a month) and use very little water. The criteria for determining if a person is in violation of the curtailment requirements are unjust and unreasonable, and these criteria practically guarantee frequent violations, even for PWC customers who manage their water use for conservation and in good faith. We live an arid land and understand the importance of good stewardship of our natural resources. The reconnection fees proposed are unreasonably high to the point of intimidating and harassing PWC users at EVP.

End of Complaint

Utilities' Response:

Arizona Corporation Commission

DOCKETED

FEB 03 2014

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

End of Comments

DOCKETED BY

Date Completed: 1/31/2014

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