

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM



0000149788

Investigator:

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 114041

Date: 12/2/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Mandi Last: Jackson

Account Name: Mandi Jackson Home: (000) 000-0000

Street: n/a Work:

City: n/a CBR:

State: AZ Zip: n/a is:

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: Katherine Dombrowski Contact Phone:

Arizona Corporation Commission

Nature of Complaint:

DOCKETED

No. Docket No. :

DEC 05 2013

From: Mandi Jackson
Sent: Wednesday, November 06, 2013 7:09 PM
To: Utilities Div - Mailbox
Subject: Global Water rate increase

DOCKETED BY

RECEIVED
2013 DEC - 5 P 12: 33
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

To whom it may concern;

Docket Numbers SW-20445A-12-0310 W-20446A-12-0314

I would like to make a complaint about the possible rate increase that Global Water has requested. The requested rate increase will actually hurt my financial well being two ways. First with their rate increase and second my HOA fees will increase as well. Essentially Global water is double dipping my pocketbook. With electricity rates already sky high to the point of not even being able to run the air conditioner to a comfortable level for living, having to watch water consumption as is and paying already very high HOA fees I am being spread painfully thin. The association claims it is required to utilize Global water as an additional water source. The proposed increase for reclaimed (irrigation) water is going to rise from \$0.57/thousand gallons to \$1.00/thousand gallons. On top of the sewer increase of 25%! I am already being forced to pay what I believe to be outrageous water and sewer prices because they have no competition in the area and their monopoly allows them to charge whatever they feel like. My HOA fees are already the 2nd highest in Maricopa even though our community offers less amenities than the others. My fellow homeowners of the Tortosa community and I are outraged at this proposal, afraid of the financial burden it will bring and we are asking that it is not approved. Please consider this in your decision.

Thank you for your time,
Mandi Jackson

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

docketed

End of Comments

Date Completed: 12/2/2013

Opinion No. 2013 - 114041
