

E-01933A-12-0291

ORIGINAL



0000149603

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

RECEIVED  
AZ CORP COMMISSION  
Fax: DOCKET CONTROL

Investigator: Jenny Gomez

Phone:

Priority: Respond Within Five Days

2013 NOV 20 AM 9 23

Opinion No. 2013 - 113859 Date: 11/19/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Kendall Last: Bank

Account Name: Kendall Bank

Home:

Street:

Work:

City: Tucson

CBR:

State: AZ Zip: 85748

is: E-Mail

Utility Company: Tucson Electric Power Company

Division: Electric

Contact Name: Cara Roll

Contact Phone:

Nature of Complaint:

\*\*\*\*DOCKET NO.E-01933A-12-0291\*\*\*\*  
OPPOSE

Arizona Corporation Commission  
DOCKETED  
NOV 20 2013

November 4, 2013

To The Arizona Corporation Commission:

DOCKETED BY [Signature]

I am writing to object to the manitude of the increase recently granted to Tucson Electric Power Company.

Enclosed you will find copies of our TEP bills for the period 10/03/13 to 10/31/13 and for the period 10/02/12 to 10/31/12. You will note that the electric usage for both time periods is exactly the same; however, our bill for the most recent time period is over 33% higher than the bill for the earlier time period. When I contacted TEP to discuss this, they advised me that not only were these new rates accurate but that if October had not been moved from Summer rates to Winter rates when the rate increase took effect, the magnitude of the increase would likely have been over 40%.

I noted that newspaper reports of the rate increase granted by the Commission indicated that it would result in the cost of electricity for an average user (800 kwh per month) going up only "\$3 to \$4 per month". Although my usage is higher because the previous owner built an all-electric TEP Certified house and increased cost of \$32 per month is unexplainable and unconscionable.

Did the Commission understand how TEP was going to be able to apply the so-called "modest" rate increase so that they could achieve actual increases of this magnitude?

Respectfully yours,  
Kendall Bank  
\*End of Complaint\*

Utilities' Response:

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

---

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control

11/19/13 I called Mr. Bank and left a detail message to call me if he has any questions. I advised that his opinion will be filed in our database. Closed

\*End of Comments\*

Date Completed:

Opinion No. 2013 - 113859

---