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OPEN MEETING AGENDA ITEM



GARY PIERCE
BRENDA BURNS
BOB BURNS
SUSAN BITTER SMITH

JODI JERICH
Executive Director

RECEIVED

ARIZONA CORPORATION COMMISSION

2013 NOV 12 P 4:54

AZ CORP COMMISSION
DOCKET CONTROL

November 12, 2013

To: Docket Control

RE: Arizona Public Service - Customer Comments
Docket No. E-01345A-13-0248

ORIGINAL

Please docket the attached ~~3~~³¹ customer comments OPPOSING a rate increase.

Customer comments can be reviewed in E-docket under the above docket numbers.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission
DOCKETED

NOV 12 2013

DOCKETED BY 

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113737 Date: 11/12/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Michael Anderson

Account Name: . Home: (000) 000-0000

Street: . Work: (000) 000-0000

City: . CBR:

State: AZ Zip: 00000 is: E-Mail

Utility Company. Arizona Public Service Company

Division: Electric

Contact Name: For assignment Contact Phone:

Nature of Complaint:

*****OPPOSED ***** DOCKET NO. E-01345A-13-0248*****

From: Anderson, Michael (CCI-Southwest) [mailto:
Sent: Friday, November 08, 2013 10:19 AM
To: Utilities Div - Mailbox; Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: docket number E-01345A-12-0290

Please do not allow APS to tax solar energy. We've all been waiting for somebody to challenge this mega-behemoth monopoly. Solar energy gives consumers a somewhat of a choice without having to move into a SRP area. There's a wealth of knowledge yet to be explored in solar energy and Arizona is such a perfect place for such research.

It's about time to let the "little guy" at least get on the playing field.

Thank you very much.

Very Sincerely,
Michael Anderson
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-13-0248. closed
End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 11/12/2013

Opinion No. 2013 - 113737

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113744

Date: 11/12/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Floyd

Stiles

Account Name:

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City:

CBR:

State:

AZ Zip: 00000

is: Other

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

*****OPPOSED ***** DOCKET NO. E-01345A-13-0248*****

The net metering should not be changed. He feels that APS is trying to close out the Solar Panel business.

He is opposed to the net metering.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-13-0248. closed

End of Comments

Date Completed: 11/12/2013

Opinion No. 2013 - 113744

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid Phone: Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113738 Date: 11/12/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First: Last:

Complaint By: Jared J. Kredit

Account Name: . Home: (000) 000-0000

Street: . Work: (000) 000-0000

City: . CBR: .

State: AZ Zip: 00000 is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment Contact Phone:

Nature of Complaint:

*****OPPOSED ***** DOCKET NO. E-01345A-13-0248*****

From: Jared [mailto:
Sent: Friday, November 08, 2013 10:43 AM
To: Utilities Div - Mailbox
Subject: E-01345A-12-0290

Please reject the APS 2013 renewable energy standard implementation for reset of the renewable energy adjustor.

Thanks.

Jared J. Kredit
Operations Manager

Phoenix, AZ 85040

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-13-0248. closed
End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 11/12/2013

Opinion No. 2013 - 113738

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113739

Date: 11/12/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Wayne F.

Hall

Account Name:

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City:

CBR:

State: AZ Zip: 00000

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

*****OPPOSED ***** DOCKET NO. E-01345A-13-0248*****

From: Wayne F. Hall [mailto:
Sent: Friday, November 08, 2013 12:12 PM
To: Utilities Div - Mailbox
Subject: Docket # E-01345A-12-0290 Net Metering

Gentlemen, I urge you to support Net Metering and to REJECT the APS proposal

Wayne F. Hall
Casa Grande, AZ

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-13-0248. closed
End of Comments

Date Completed: 11/12/2013

Opinion No. 2013 - 113739

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: (

Fax: (

Priority: Respond Within Five Days

Opinion No. 2013 - 113760

Date: 11/12/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

Complaint By: First: Raymone Last: Scheerer

Account Name: Raymone Scheerer

Home:

Street:

Work:

City: Sun City

CBR:

State: AZ Zip: n/a

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

DOCKET NO. E-01345A-13-0248***OPPOSE

I am opposed to the net metering proposal by APS. I installed solar on my house last spring, and I did it to improve the air quality and reduce the carbon footprint from power generation. I would not have done so at my age if I did not believe that it would be cost effective. I strongly oppose the argument that I am shifting the cost of repair and maintenance to non-solar customers. The largest cost to any utility is the need to build new power plants to provide electricity to their customers. I feel that when customers install solar on their houses that this reduces or maybe even eliminates the need for new power plants. Solar homeowners are not robbing non-solar customers. This is nothing but a power grab by a single source utility, because they cannot sell the power at a huge profit. It is not like we could take our business elsewhere!! This is all about profits, and nothing else.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed in Docket Control

End of Comments

Date Completed: 11/12/2013

Opinion No. 2013 - 113760

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113762

Date: 11/12/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Phil Roark

Account Name: Phil Roark

Home:

Street:

Work:

City: Sedona

CBR:

State: AZ Zip: 86351

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (

Nature of Complaint:

DOCKET NO. E-01345A-13-0248***OPPOSE

Solar energy sources need to be increased. Roof top solar as well as large scale installations should be facilitated by the Corporation Commission. All APS customers should pay a proportional fee for system O&M costs based on their consumption. APS should charge customers for consumption based on the real costs of generation during the actual time of consumption. Likewise APS should pay roof top solar generators a rate based on their actual net consumption/ generation based on APS generation costs for corresponding diurnal time periods. In addition, APS should charge customers a carbon tax whenever coal or other fossil based fuels are utilized in generation. This is a fair approach to energy and environmental needs. However, the public does not presently have access to all APS costs associated with the approach laid out above. The CC needs to make public these figures in order to fully assess APS rate structures. Thank you for your consideration.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed in Docket Control

End of Comments

Date Completed: 11/12/2013

Opinion No. 2013 - 113762

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113754

Date: 11/12/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Alan Schuler

Account Name: Alan Schuler

Home:

Street:

Work:

City: Surprise

CBR

State: AZ Zip: 85374

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (

Nature of Complaint:

DOCKET NO. E-01345A-13-0248***OPPOSE

Comments: Please do not allow electric utilities to charge a higher rate to home owners with solar-powered generating systems. It's unfair and creates a disincentive to those of us who are considering these types of systems. Home solar systems already have a very high capital cost, which already creates a disincentive for most people. Increasing the electric cost for supplemental power increases the pay back period -- i.e., creates an additional disincentive. We are unable to determine whether we should proceed with a home solar system until this issue is decided. We do not want to make a major economic decision when the economic equation could be changing. The Commission should be supporting the use of renewable energy, not trying to discourage it. Thank you for considering my comments.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

End of Comments

Date Completed: 11/12/2013

Opinion No. 2013 - 113754

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: (

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113755

Date: 11/12/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Terry Guzek

Account Name: Terry Guzek

Home: (623) 398-6253

Street:

Work:

City: Sun City

CBR:

State: AZ Zip: 85351

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (

Nature of Complaint:

DOCKET NO. E-01345A-13-0248***OPPOSE

Comments: Arizona Corporate Commissioners Comment on Solar issue I would like to think that the Commissioners will be examining the energy future of our state, country and the planet. 1. Solar users are still paying APS for what they use and the "grid". Plus making energy for APS that they do not have to produce. 2. Arizona should be making all its electricity from solar and even have enough left for other states. 3. EEI (investors) are only interested in their investments, i.e. their financial gains. Their propaganda commercials on TV are insulting. They need to be sharing the expenses for the "grid", instead of maintaining or increasing financial gains. 4. The financials of APS need to be scrutinized. It seems they have not been corporately responsible in their use of the funds, past and present. How much money is going to EEI; what are the salaries of the top APS employees; how much is going to maintain the "grid"? 5. Both APS & EEI should be spending their time and money moving to solar energy, instead of maintaining the status quo for their financial benefit. Solar energy is the future for Arizona, the USA and the planet. It is cheaper & cleaner. Do not overlook your responsibility to the people, who elect you, who do not have the power and money to maintain the status quo for their financial benefits. You need to be our voice.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

End of Comments

Date Completed: 11/12/2013

Opinion No. 2013 - 113755

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113758

Date: 11/12/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Mary Ann

McFarlane

Account Name: Mary Ann McFarlane

Home:

Street:

Work:

City: Gilbert

CBR:

State: AZ Zip: 85298

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

DOCKET NO. E-01345A-13-0248***OPPOSE

Recently APS has mounted a TV campaign characterizing solar electric array users as wealthy people taking advantage of their wealth to shift costs of the electric grid onto poorer people, and not contributing to grid maintenance. Yet, just a few years ago utilities were encouraging us to take usage pressure off the grid by getting solar. My husband and I are retired and on a fixed income, and installed solar because we wanted to reduce our impact on the environment and save a little on electric bills. Besides we live in Arizona, so it was a big no-brainer. Now, utilities are trying to change the playing field, making our significant investment worthless to us, and future home buyers. We believe that utilities need to work within the current system and not penalize solar customers/users. Sincerely, David & Mary Ann McFarlane

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed in Docket Control

End of Comments

Date Completed: 11/12/2013

Opinion No. 2013 - 113758

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113759

Date: 11/12/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Linjda

lemon

Account Name: Linjda lemon

Home:

Street:

Work:

City: Tempe

CBR: L

State: AZ Zip: n/a

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

DOCKET NO. E-01345A-13-0248***OPPOSE

Please do not let APS penalize the use of solar energy. Renewable energy should be encouraged not penalized.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed in Docket Control
End of Comments

Date Completed: 11/12/2013

Opinion No. 2013 - 113759

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113734

Date: 11/12/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Howard

Plotkin

Account Name: Howard Plotkin

Home:

Street:

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is: Cellular

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

*****DOCKET NO. E-01345A-13-0248***OPPOSE

Comments: Dear Commissioners: I fully support APS's amended proposal which will allow current solar panel users to transfer ownership of those panels in the event of the sale of the house by its current owners or by future heirs. I urge you to accept this proposal. However, I disagree with the notion of imposing additional fees on solar panel users, and/or the reduction of credits earned for unused electricity sent back to the grid, which APS will ultimately sell at a profit. It is more than fair that consumers of any commodity be charged only for what that consumer uses, and that certainly includes panel users. After all, panel users are subject to future rate increases for electricity supplied by the grid, as are all non-panel customers. For years elected officials at all levels of government have hailed the use of alternate methods of deriving energy to lessen the use of fossil fuels, and yet those who have now done so appear to be on the verge of policy changes which will negate that effort. Thank you for your consideration.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

End of Comments

Date Completed: 11/12/2013

Opinion No. 2013 - 113734

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113752

Date: 11/12/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Steven

Downing

Account Name: Steven Downing

Home: (000) 000-0000

Street:

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

*****DOCKET NO. E-01345A-13-0248***OPPOSE

Docket E-01345A-12-0290

Solar Customers still pay for power from APS and fees for power even when using solar. I saw an article where APS said solar customers are just lowering their payments and not eliminating their energy bill. If this is the case, why is APS wanting to eliminate net metering. You as a collective group are certainly well versed on the solar debate however I would urge you to let solar work.

Steven Downing

Sun City West, AZ 85375

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control

End of Comments

Date Completed: 11/12/2013

Opinion No. 2013 - 113752

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: -----

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113733

Date: 11/12/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Richard McMains

Account Name: Richard McMains

Home: -----

Street:

Work:

City: Sierra Vista

CBR:

State: AZ Zip: 85650

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: -----

Nature of Complaint:

*****DOCKET NO. E-01345A-13-0248***** OPPOSE

DocketNo. E-01345A-13-0248

Comments: It is my understanding that critics of the Net Metering Program claim a disproportionate power distribution cost is billed to non-Net Metering utility customers. My comment is that the utilities' benefit from the Net Metering customer's installed facility and any marginal cost for power distribution cancelled under the Net Metering Program, fairly can be considered an operation cost for those benefits to the individual utility and its total customer base.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

End of Comments

Date Completed: 11/12/2013

Opinion No. 2013 - 113733

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113705

Date: 11/12/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Nan Thaler

Account Name: Nan Thaler

Home: (

Street:

Work:

City: Phoenix

CBR:

State: AZ Zip: 85050

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

*****DOCKET NO. E-01345A-13-0248***** OPPOSE

Stop The APS Solar Tax

APS, through shady third-party groups has flooded the airways with messages attacking solar customers. APS' shady behavior should not be rewarded. Their call to tax solar energy should be rejected.

Its passage will effectively end private rooftop solar as we know it. More importantly if this measure passes, APS will cement its position as a monopoly and the sun will set on energy choice. Approval of the APS plan amounts to a \$2 billion dollar subsidy for the utility monopoly.

Nan Thaler

PHOENIX, AZ 85000

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

End of Comments

Date Completed: 11/12/2013

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113706

Date: 11/12/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Kay

Simpson

Account Name:

Kay Simpson

Home: (000) 000-0000

Street:

Work:

City:

El Mirage

CBR:

State:

AZ Zip: 85335

is: Cellular

Utility Company: Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone:

Nature of Complaint:

*****DOCKET NO. E-01345A-13-0248***OPPOSE

docket number E-01345A-12-0290

Do NOT tax solar! What would be next? Taxing the air we breathe?

Kay Simpson

El Mirage AZ 85335

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

End of Comments

Date Completed: 11/12/2013

Opinion No. 2013 - 113706

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113711

Date: 11/12/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Randy

Bell

Account Name: Randy Bell

Home: (000) 000-0000

Street: n/a

Work:

City: Scottsdale

CBR:

State: AZ Zip: 85259

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

*****DOCKET NO. E-01345A-13-0248***OPPOSE

Let the Commission know we stand for solar choice: referencing docket number E-01345A-12-0290.
Please prevent APS from taxing the sun. We need freedom to support alternatives which work for the consumer & environment.

Randy Bell
Scottsdale, AZ 85259
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.
End of Comments

Date Completed: 11/12/2013

Opinion No. 2013 - 113711

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113708

Date: 11/12/2013

Complaint Description: 19Y Net Metering
08B Rate Case Items - No Notification

Complaint By: First: Walt Last: Cholewa

Account Name: Walt Cholewa Home: (000) 000-0000

Street: n/a Work:

City: n/a CBR: \

State: AZ Zip: n/a is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment Contact Phone:

Nature of Complaint:

*****DOCKET NO. E-01345A-13-0248***** OPPOSE
Hello:

I am a resident of Prescott, AZ and have a solar panel power system.
In regards to the comments and commercials regarding paying for the power grid, please keep in mind that when I pull power from the grid I have to pay all the grid fees.
When I generate more power during the day than I use, I send it to APS for credit, but I DO NOT GET CREDIT FOR ANY OF THE grid fees.

So in reality we power generators are paying for out use of the grid.

WALT CHOLEWA
E-Mail

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.
End of Comments

Date Completed: 11/12/2013

Opinion No. 2013 - 113708

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113702

Date: 11/12/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: R. Arnold

Account Name: R. Arnold

Home: (000) 000-0000

Street: n/a

Work:

City: n/a

CBR

State: az Zip: /a

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

*****DOCKET NO. E-01345A-13-0248***OPPOSE

Subject: E-01345A-12-0290

We are in favor of the current net metering program. APS shouldn't be allowed to change the rules that would be so detrimental to future solar installations. We all benefit from rooftop solar.

R Arnold
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.
End of Comments

Date Completed: 11/12/2013

Opinion No. 2013 - 113702

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113730

Date: 11/12/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Cher-yl Gander Spagnolo

Account Name: Cher-yl Gander Spagnolo

Home: (000) 000-0000

Street: n/a

Work:

City: n/a

CBR:

State: AZ Zip: n/a

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

*****DOCKET NO. E-01345A-13-0248***OPPOSE

Subject: Docket #E-01345A-12-0290

Dear Commissioners, I ask that you please prevent APS from taxing people who use solar. Please vote against Docket # E-01345A-12-0290.

Thank you,
Rev. Cheryl Gander Spagnolo

Live Aware in Love, Light & Gratitude,
Cher-yl Gander Spagnolo

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

End of Comments

Date Completed: 11/12/2013

Opinion No. 2013 - 113730

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113728

Date: 11/12/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Susan

St. John

Account Name: Susan St. John

Home: (000) 000-0000

Street: n/a

Work:

City: Tempe

CBR

State: AZ Zip: n/a

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

*****DOCKET NO. E-01345A-13-0248***OPPOSE

Subject: E-01345A-12-0290 solar energy tax

Please do not give in to the pressure of APS. Solar energy for individual homes is an important advancement in technology and the environment. Arizona should be leading the world in solar energy so it must remain affordable with incentives to homeowners!

Susan St. John
Tempe resident
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control
End of Comments

Date Completed: 11/12/2013

Opinion No. 2013 - 113728

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113725

Date: 11/12/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Francis

Robertson

Account Name: Francis Robertson

Home: (000) 000-0000

Street: n/a

Work:

City: Tucson

CBR

State: AZ Zip: 85701

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

*****DOCKET NO. E-01345A-13-0248***OPPOSE

Subject: Docket# E-01345A-12-0290 (Solar Tax)

Please disregard the utility companies call for taxation on this matter.

This docket is a job killer. Finally when solar has become half way affordable, utility companies don't like it. There are installations going up everywhere in the state and those panels don't get fastened into place and turned on by themselves.

You're "No" vote is absolutely critical.

Regards,
Francis Robertson
(Tucson
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.
End of Comments

Date Completed: 11/12/2013

Opinion No. 2013 - 113725

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113726

Date: 11/12/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Joe

Stevens

Account Name:

Joe Stevens

Home: (000) 000-0000

Street:

n/a

Work:

City:

Wickenburg

CBR

State:

AZ Zip: n/a

is: E-Mail

Utility Company: Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone:

Nature of Complaint:

*****DOCKET NO. E-01345A-13-0248***OPPOSE

Subject: E-01345A-12-0290

Commissioners,

Please REJECT APS's request to tax solar energy! This State should be rewarding this enterprise.

Just because APS overspent on energy production is no reason for them to tax us. Their campaign has been deceitful and they should in NO WAY be rewarded for it.

Thank You,

Joe Stevens, Wickenburg, AZ

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control

End of Comments

Date Completed: 11/12/2013

Opinion No. 2013 - 113726

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113715

Date: 11/12/2013

Complaint Description: 19Y Net Metering
08E Rate Cases Items - In Favor

First:

Last:

Complaint By: Matt

Dougherty

Account Name: Matt Dougherty

Home: (000) 000-0000

Street: n/a

Work:

City: n/a

CBR: r...

State: AZ Zip: n/a

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

*****DOCKET NO. E-01345A-13-0248***OPPOSE

Docket number: E-01345A-12-0290

As a home owner and registered voter I am in favor of net metering.

Matt Dougherty
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.
End of Comments

Date Completed: 11/12/2013

Opinion No. 2013 - 113715

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113712

Date: 11/12/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Patrick

Blanton

Account Name: Patrick Blanton

Home: (000) 000-0000

Street: n/a

Work:

City: Phoenix

CBR:

State: AZ Zip: n/a

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

*****DOCKET NO. E-01345A-13-0248***OPPOSE

Subject: Docket number E-01345A-12-0290

Hello,

I'm writing to ask that you soundly reject APS' request when you rule on the docket number referenced above. This request is an appalling and outrageous attempt to kill the residential solar industry in order to allow APS to profit from their monopoly. On top of that, APS has the nerve to attempt to fool the public by using a 3rd party ad campaign that talks about the "fairness" of this tax. There is absolutely no fairness involved here as it is simply APS outrageous greed. Please do the right and honorable thing and completely reject this request by APS.

Patrick Blanton
Phoenix resident
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.
End of Comments

Date Completed: 11/12/2013

Opinion No. 2013 - 113712

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113713

Date: 11/12/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

Complaint By: First: Alan Last: Hoffman

Account Name: Alan Hoffman

Home:

Street: n/a

Work:

City: Surprise

CBR:

State: AZ Zip: n/a

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

*****DOCKET NO. E-01345A-13-0248***OPPOSE

Subject: E-01345A-12-0290

Good morning.

I am a working resident of Arizona, who has taken advantage of solar to help us all be green. As many people, we are tired of big business continuously taking advantage of the people. I hope that you, as elected officials protect the people who elected you and stop APS from making capitalism (making more money) and making solar not a good thing for the Valley of the Sun.

Thank you,
Alan Hoffman
Surprise, AZ

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

End of Comments

Date Completed: 11/12/2013

Opinion No. 2013 - 113713

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113721

Date: 11/12/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Chet

Homan

Account Name: Chet Homan

Home: (000) 000-0000

Street: n/a

Work:

City: n/a

CBR:

State: AZ Zip: n/a

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

*****DOCKET NO. E-01345A-13-0248***OPPOSE

Please protect us from APS's attempt to destroy solar energy in Az Wednesday. Docket number E-01345A-12-0290

Thank you,

Chet Homan
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.
End of Comments

Date Completed: 11/12/2013

Opinion No. 2013 - 113721

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113723

Date: 11/12/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Joan

Sandin

Account Name: Joan Sandin

Home: (000) 000-0000

Street: n/a

Work:

City: Tucson

CBR:

State: AZ Zip: 85701

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

*****DOCKET NO. E-01345A-13-0248***OPPOSE

Subject: No Tax on Solar Energy

I am a private homeowner about to install rooftop solar.
Please do not even consider a tax on solar energy.

Thank you,
Joan Sandin
Tucson
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.
End of Comments

Date Completed: 11/12/2013

Opinion No. 2013 - 113723

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113763

Date: 11/12/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Sherri Chastain

Account Name: Sherri Chastain

Home: (

Street:

Work:

City: Phoenix

CBR:

State: AZ Zip: 85033

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

DOCKET NO. E-01345A-13-0248***OPPOSE

I have seen one of the commercials that APS has put on-line and it had at least one out right lie about people who have solar panels and at least one omission. In the commercial it stated that people who use solar power do not pay any money to the power company. Everyone who is hooked up to the power grid pays a fee to the power company for line maintenance (it may be called something else) even if they don't use any electricity, the same thing goes for natural gas lines (in another state I once used no gas and 3 KWH in a month and had to pay a \$50 power bill, when I called to ask why it was so high, the person I spoke to told me that there is a minimal charge for everyone so that the electrical and natural gas lines can me maintained, which is reasonable). The commercial failed to mention that power companies sell the excess energy produced from solar panels at a higher rate than they pay the home owner if the solar panels produce enough excess power to cover the cost of the line maintenance fee. If you look at it this way, those people who have solar panels and produce enough electricity to pay the fee are actually paying more to the power companies than those who do not have solar panels. APS wanting to charge people who have solar panels an extra fee or to cut down on the amount of reimbursement given to people is just plain greed on the part of the executives of APS.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed in Docket Control

End of Comments

Date Completed: 11/12/2013

Opinion No. 2013 - 113763

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: ()

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113767

Date: 11/12/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Michael

Spillane

Account Name:

Michael Spillane

Home: (000) 000-0000

Street:

n/a

Work:

City:

n/a

CBR:

State:

AZ Zip: n/a

is:

Utility Company:

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone:

Nature of Complaint:

DOCKET NO. E-01345A-13-0248***OPPOSE

Dear Sirs,

I am writing to you in regards to APS's desires to kill, if not limit roof top solar power in Arizona. What a shame. Here is a company that unethically gave money to 3 and who knows how many of the remaining commissioners for their campaigns.

With more and more folks buying rooftop, and sending electricity to the grid, we will reach a point where we can close down existing coal fired plants, and stop any new ones from being built. Saving more than enough to build, repair many grids. I urge a no vote on this matter. Sincerely, Michael Spillane

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed in Docket Control.

End of Comments

Date Completed: 11/12/2013

Opinion No. 2013 - 113767

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax: (

Priority: Respond Within Five Days

Opinion No. 2013 - 113765

Date: 11/12/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Unknown

Unknown

Account Name: Unknown Unknown

Home: (000) 000-0000

Street: n/a

Work:

City: n/a

CBF

State: AZ Zip: n/a

is: Cellular

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 250-2280

Nature of Complaint:

DOCKET NO. E-01345A-13-0248***OPPOSE

Please vote this down!! APS should not get this to pass so they can make more money

Docket Number E-01345A-12-0290

Concerned Citizen

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed in Docket Control.

End of Comments

Date Completed: 11/12/2013

Opinion No. 2013 - 113765