

E-01345A-13-0069



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ORIGINAL

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

RECEIVED

Investigator: Carmen Madrid

Phone:

2013 NOV 12 P 4:55

Fax:

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2013 - 113545

Date: 11/1/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Steve Last: Kenfield

Account Name: Steve Kenfield Home: (000) 000-0000

Street: n/a Work: (000) 000-0000

City: Salome CBR:

State: AZ Zip: 00000 is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment Contact Phone:

Nature of Complaint:

*****OPPOSED*****

Caller states that he does not want a smart meter installed and he was told that there would be a charged for him to opt out. He states that with the unemployment level in Arizona this will be a hardship to many consumers. He does not want a smart meter installed in his home and does not want to be forced to accept the installation and then turn around and have to pay for something he did not want in the first place.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-13-0069. closed

End of Comments

Date Completed: 11/1/2013

Opinion No. 2013 - 113545

Arizona Corporation Commission

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