

E-01345A-13-0248

**ORIGINAL**

OPEN MEETING AGENDA ITEM  
ARIZONA CORPORATION COMMIS



0000149447

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Deb Reagan

Phone:  
2013 NOV 12 A 9:16

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113669

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Date: 11/8/2013

Complaint Description: 19Y Net Metering  
08A Rate Case Items - Opposed

Arizona Corporation Commission

DOCKETED

First:

Last:

Complaint By: Cheri

Jessup

NOV 12 2013

Account Name: Cheri Jessup

Home:

Street: n/a

Work:

DOCKETED BY

City: n/a

CBR:

State: AZ Zip: n/a

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

\*\*\*\*\* E-01345A-13-0248 \*\*\*\*\*

Customer sent the following -

Subject: Reject APS' Proposal

In support of "fairness" to ALL APS customers and continued growth in rooftop solar, please REJECT APS's proposal to end net metering by replacing it with unfair taxes/fees. APS is stating that rooftop solar customers are not paying their "fair share" of the infrastructure fees while they are still connected to the grid. Because of this, they say that the infrastructure costs are being shifted to non-solar customers. To date, APS has provided absolutely no proof or solid financial numbers to support the existence of the cost shift to other customers, which is the fundamental basis of its filing. Without accurate numbers, there doesn't seem to be a way to ensure that changing from net metering to the proposed taxes/fees will be "fair" and/or in the best interest of anyone except APS. It seems that APS MUST bear the burden of proof here. It is simply unreasonable that APS invokes a tax or fee that shifts a class of customers from one rate schedule to another in order to recover and retain greater revenues for APS. Please hold APS accountable, and have their numbers independently checked. Rooftop solar has so many positive benefits to the infrastructure and the environment, it will be a disservice to the voters/customers in Arizona if APS is allowed to crush the only choice Arizonans have that is a net positive benefit for all ratepayers.

Additionally, if the APS proposal is truly about the loss of infrastructure fees, as APS would have everyone believe, and not due to a loss in purchased energy profits, I do believe that ALL customers should contribute EQUALLY to this, and only this. After which, if a person/family decides to invests in rooftop solar, they should be allowed this choice and receive the benefits of lower utility bills - not to be charged fees to make up for the lost revenue. The insatiable greed is apparent when you consider APS profits increased 51% from 2008 to 2012, while the rest our state and nation was trying to cope with a retching recession over those times. Food for thought! And, in light of recent discovery by the Arizona Republic, APS appears to be using customer money to

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

pay for negative ads through companies/organizations who support them and their tactics.

For these reasons, I urge you to vote NO to the APS net metering cost shift solution proposal. More time is needed to fully and fairly assess ALL of the costs and BENEFITS of serving the APS NEM customers in context of the costs and benefits of serving other customers (in particular, the non-NEM customers that APS claims are harmed), and then study and consider other options that are truly "fair" for ALL utility-connected customers.

Thank you for your time, attention, concern, and consideration.

Regards,  
Cheri Jessup  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Comments entered for the record and filed with Docket Control.  
\*End of Comments\*

**Date Completed: 11/8/2013**

**Opinion No. 2013 - 113669**

---