

E-01345A-13-0248



0000149446

OPEN MEETING AGENDA ITEM

ARIZONA CORPORATION COMMISSION

ORIGINAL

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113665

Date: 11/8/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Glen

Vann

Account Name:

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Tucson

CBR:

State: AZ Zip: 00000

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

From: Glen R. Vann [mailto:
Sent: Friday, November 08, 2013 8:00 AM
To: Utilities Div - Mailbox
Subject: Email from Public for Utilities Division

I am writing to express my frustration with the proposed changes regarding solar generated power. While I do not have solar panels on my own home, it is something I have considered and certainly hope to install someday soon.

The proposed changes seem to benefit APS only and are certainly not in the public interest. I hope that the Corporation Commission will show itself to be advocates for the public and not just the self-serving desires of APS, but given the make-up of the ACC, I am not confident.

Glen Vann

Tucson, Arizona

Glen Vann
Culligan Water

Tucson, AZ 85713

Arizona Corporation Commission

DOCKETED

NOV 12 2013

DOCKETED BY

RECEIVED
2013 NOV 12 A 9:15
AZ CORP COMMISSION
DOCKET CONTROL

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-13-0248. closed
End of Comments

Date Completed: 11/8/2013

Opinion No. 2013 - 113665

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113662

Date: 11/8/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Rick

Crissman

Account Name:

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Phoenix

CBR:

State: AZ Zip: 00000

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

From
Sent: Thursday, November 07, 2013 9:40 PM
To: Utilities Div - Mailbox
Subject: Docket Number: E-01345A-12-0290

To Whom It May Concern;

Solar power should not be taxed as APS would like to do.

This would discourage the sale of solar power rooftops. These solar power rooftops are helping the environment by saving our planet from CO2 gases that the power companies are putting into our atmosphere with the use of fossil fuels.

The highest demand for electrical energy is during the daytime when businesses and manufacturing is being done. The solar power rooftops are helping to produce electricity during these peak hours.

I am not an APS customer. I have SRP. My peak time hours are from 2 to 5 P.M. Obviously there is a lot of strain during these hours if they are willing to charge \$.08 per KW during my off-peak and \$.35 during peak hours.

2 to 5 PM are sunlight hours. If there were more rooftop power during these hours I am sure SRP would not be charging what they charge or offer this plan.

APS is only out to monopolize the power industry. As these rooftop solar power plant are being installed they are losing money and want to do everything in their power to keep solar from being sold to the consumer.

SRP is government owned. The government doesn't have the money to build more power plants and support solar rooftop production to help prevent the construction of more power plants.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

As an SRP customer, I am hoping there will eventually be enough rooftop solar to where they can reduce my peak energy charge so I can come home from work and not have to suffer for an hour before my house finally cools down in the summer.

Kind Regards,
Rick Crissman
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-13-0248. closed
End of Comments

Date Completed: 11/8/2013

Opinion No. 2013 - 113662

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113661

Date: 11/8/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

Complaint By: First: J Last: Nunes

Account Name: . Home: (000) 000-0000

Street: . Work: (000) 000-0000

City: Phoenix CBR:

State: AZ Zip: 00000 is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

From: *
Sent: Thursday, November 07, 2013 8:55 PM
Subject: Docket Number E-01345A-12-0290 - Solar

To suggest I am clearly disappointed might be a mild statement, but rather disgusted by the attack ads on TV and other media and how Solar has become such a contentious issue in our state. It is a no brainer and current system is fair. Solar is a very small part of the revenue stream of both APS and SRP and the net metering effect even smaller.

It seems like APS and shortly behind it SRP are attacking its own customers. Solar is crucial for our state and so long as both SRP and APS seem to have little incentive to bring their renewal quotas to a reasonable level, they should not be allowed to change the net metering policies that are currently in place. Clearly they are acting as a MONOPOLY and guess if they do not like the current revenue arrangement its time to switch midstream.

I am hopeful that the Corporate Commission, the various commissioners and the Utilities board ensure they are serving the public at large and not the special interests and the large corporations.

Thank you for your service

J Nunes
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion noted and filed in Docket No.E-01345A-13-0248. closed
End of Comments

Date Completed: 11/8/2013

Opinion No. 2013 - 113661

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113664

Date: 11/8/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Steven

Neal

Account Name:

Home:

Street:

Work: (000) 000-0000

City: Phoenix

CBR: f

State: AZ Zip: 00000

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

From:

Sent: Friday, November 08, 2013 7:46 AM

To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web; Utilities Div - Mailbox

Cc:

Subject: Please don't let APS steal from us!

Referencing docket number E-01345A-13-0248 for next Wednesday, please allow no-cost "net metering" for residential solar arrays that may occasionally produce enough electricity to supplement neighbors' power requirements and therefore decrease demand on APS.

I understand that APS has proposed user fees / taxes to offset their potential revenue loss or to pay for electrical grid upgrades to ensure APS technician safety when end-users supply power back to the grid. A homeowner's residential meter may stop and even run backwards mid-day in winter months, and this potential "credit" is part of the power users investment plan to eventually "break-even" on the HUGE cost of installing and maintaining their home solar system. It will take the average solar resident 14 years to recoupe the cost of their solar array, and they must pay for replacement panels every 15 years. To tax us or charge power re-sale or redistribution fees unfairly cuts into each power customer's bottom line without regard to years of planning and decades of expected solar cost returns. Please deny APS's request to take advantage of its customers.

Thank you for your time and consideration, and we'll all be out front by your ACC flag pole (near the TV news cameras) if you have any specific questions for APS customers...

Steve Neal / FAA Radar Tech
Phoenix Sky Harbor Radar / Automation

End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-13-0248. closed
End of Comments

Date Completed: 11/8/2013

Opinion No. 2013 - 113664

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard MartinezPhone:Fax:Priority: Respond Within Five DaysOpinion No. 2013 - 113654Date: 11/7/2013Complaint Description: 19Y Net Metering
08A Rate Case Items - OpposedFirst:Last:Complaint By: Dominique

Bain

Account Name: Dominique BainHome: (000) 000-0000Street: email addressWork:City: PhoenixCBR:State: AZ Zip: 85001is: E-MailUtility Company: Arizona Public Service CompanyDivision: ElectricContact Name: For assignmentContact Phone:Nature of Complaint:

Docket No.: E-01933A-13-0248

To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; Rburns-Web; Utilities Div - Mailbox
Subject: Docket Number: E-01345A-13-0248

Dear Commissioners,

I am concerned about the implications of the docket listed in the subject line. Given the high amount of solar radiation that Arizona receives, solar PV panels have the potential to generate more electricity than in many other locations. It is important for this natural resource to benefit all Arizonans, not just large utility companies. Private solar benefits small business as well as many private citizens. Please protect that benefit.

Thank you,

Dominique Bain
*End of Complaint*Utilities' Response:Investigator's Comments and Disposition:11/07/13 Emailed to the Phoenix ACC office for docketing. FILE CLOSED.
*End of Comments*Date Completed: 11/7/2013Opinion No. 2013 - 113654

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113655

Date: 11/7/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Jason

Holland

Account Name: Jason Holland

Home: (000) 000-0000

Street: email address

Work:

City: Phoenix

CBR:

State: AZ Zip: 85000

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (

Nature of Complaint:

Docket Nos.: E-01933A-13-0248

Subject: Support Solar Power in AZ

Please do the right thing, referencing docket number E-01345A-13-0248. We should be doing everything in our power as human's to cut down our carbon foot prints and use of fossil fuels. Its our responsibility to think of the future. There is no reason AZ should not be leading the way in the Solar Industry.

Thanks

Jason

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

11/07

Emailed to the ACC office in Phoenix for docketing.

FILE CLOSED.

End of Comments

Date Completed: 11/7/2013

Opinion No. 2013 - 113655

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113659

Date: 11/8/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

Complaint By: First: Lynn Last: Allen

Account Name: Home: (000) 000-0000

Street: Work: (000) 000-0000

City: Anthem CBR:

State: AZ Zip: 00000 is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment Contact Phone:

Nature of Complaint:

From: Lynn Allen [mailto:
Sent: Thursday, November 07, 2013 6:36 PM
To: Utilities Div - Mailbox
Subject: Email from Public for Utilities Division

Please don't allow APS to change the current net metering policy. This monopoly has seen obnoxious profits for years and their latest attempts (lies) at misdirection are the final straw. Please stop them.

Lynn Allen
Anthem , Arizona

Sent from my iPhone
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-13-0248. closed
End of Comments

Date Completed: 11/8/2013

Opinion No. 2013 - 113659

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113660

Date: 11/8/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Bret Wingert

Account Name: . Home: (000) 000-0000

Street: . Work: (000) 000-0000

City: Phoenix CBR:

State: AZ Zip: 00000 is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

From: Bret wingert [mailto:
Sent: Thursday, November 07, 2013 7:34 PM
To: Utilities Div - Mailbox
Subject: Disturbing misleading APS ads

How is it that a state monopoly can run extensive and biased advertising aimed at rooftop solar owners?

I am very disturbed by this APS attack on rooftop solar. Their PR campaign is ridiculous and should not be rewarded. We should be encouraging rooftop solar and reducing the demand to build new powerplants, transmissions lines etc. Maybe we could even close a coal plant!

My only fear is that APS has somehow purchased this vote...

Bret Wingert
Phoenix
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-13-0248. closed
End of Comments

Date Completed: 11/8/2013

Opinion No. 2013 - 113660

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113663

Date: 11/8/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Cheri

Sommers

Account Name:

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City:

Sun Lakes

CBR:

State:

AZ Zip: 00000

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

From: Cheri Somers [mailto:
Sent: Thursday, November 07, 2013 9:45 PM
To: Utilities Div - Mailbox
Subject: Email from Public for Utilities Division

I feel that APS needs to remove the latest advertisement about on grid and solar users. I believe that those of use that have solar are being forced to pay APS and SRP for the right to have solar and be on the grid. According to the advertisement from APS they make it sound like the homes with solar power are not paying their fair share of keeping up the grid. I do not feel that APS or SRP have a right to charge us to put power back into their grid then have a stupid biased commercial like that to be aired like we are stealing and not paying our share of electric used on grid. The Commission need to either force APS to remove that commercial and apologize to the solar users for that commercial. We paid for our solar systems not the power companies.

C Somers, Sun Lakes

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-13-0248. closed
End of Comments

Date Completed: 11/8/2013

Opinion No. 2013 - 113663

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113654

Date: 11/7/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Dominique

Bain

Account Name: Dominique Bain

Home: (000) 000-0000

Street: email address

Work:

City: Phoenix

CBR:

State: AZ Zip: 85001

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

Docket No.: E-01933A-13-0248

To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; Rburns-Web; Utilities Div - Mailbox
Subject: Docket Number: E-01345A-13-0248

Dear Commissioners,

I am concerned about the implications of the docket listed in the subject line. Given the high amount of solar radiation that Arizona receives, solar PV panels have the potential to generate more electricity than in many other locations. It is important for this natural resource to benefit all Arizonans, not just large utility companies. Private solar benefits small business as well as many private citizens. Please protect that benefit.

Thank you,

Dominique Bain
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

11/07/13 Emailed to the Phoenix ACC office for docketing. FILE CLOSED.
End of Comments

Date Completed: 11/7/2013

Opinion No. 2013 - 113654

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113655

Date: 11/7/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Jason

Holland

Account Name: Jason Holland

Home: (000) 000-0000

Street: email address

Work:

City: Phoenix

CBR:

State: AZ Zip: 85000

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (

Nature of Complaint:

Docket Nos.: E-01933A-13-0248

Subject: Support Solar Power in AZ

Please do the right thing, referencing docket number E-01345A-13-0248. We should be doing everything in our power as human's to cut down our carbon foot prints and use of fossil fuels. Its our responsibility to think of the future. There is no reason AZ should not be leading the way in the Solar Industry.

Thanks

Jason

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

11/07

Emailed to the ACC office in Phoenix for docketing.

FILE CLOSED.

End of Comments

Date Completed: 11/7/2013

Opinion No. 2013 - 113655

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
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Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113659

Date: 11/8/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Lynn

Allen

Account Name:

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Anthem

CBR:

State: AZ Zip: 00000

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

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Anthem , Arizona

Sent from my iPhone
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E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113660

Date: 11/8/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

Complaint By: First: Bret Last: Wingert

Account Name: . Home: (000) 000-0000

Street: . Work: (000) 000-0000

City: Phoenix CBR:

State: AZ Zip: 00000 is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment Contact Phone:

Nature of Complaint:

From: Bret wingert [mailto:
Sent: Thursday, November 07, 2013 7:34 PM
To: Utilities Div - Mailbox
Subject: Disturbing misleading APS ads

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My only fear is that APS has somehow purchased this vote...

Bret Wingert
Phoenix
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-13-0248. closed
End of Comments

Date Completed: 11/8/2013

Opinion No. 2013 - 113660

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113663

Date: 11/8/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Cheri

Sommers

Account Name:

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Sun Lakes

CBR:

State: AZ Zip: 00000

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

From: Cheri Somers [mailto:
Sent: Thursday, November 07, 2013 9:45 PM
To: Utilities Div - Mailbox
Subject: Email from Public for Utilities Division

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C Somers, Sun Lakes
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

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End of Comments

Date Completed: 11/8/2013

Opinion No. 2013 - 113663

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM
