

W-02168A-11-0363



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ORIGINAL

ARIZONA CORPORATION COMMI

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Tom Davis

2013 NOV -8 A 11: 17

Priority: Respond Within Five Days

Opinion No. 2013 - 113649

ARIZONA CORPORATION COMMISSION DOCKET CONTROL

Date: 11/7/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Daniel J.

McIntyre

Account Name:

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City:

Kingman

State:

AZ Zip: 86401

is: Cellular

Utility Company: Truxton Canyon Water Company, Inc

Division: Water

Contact Name:

Nature of Complaint:

OPPOSED

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WATER

The amount of an increase they are seeking is outrageous. They're looking to increase their revenue by \$300,000 and what is the end user getting. Water that still doesn't comply with EPA regulations regarding the amount of arsenic it contains. I don't believe that a utility company should be rewarded for non performance. This non-compliance has gone on for years. Sorry but if they're not making enough money to be in business, sell it off and let someone who knows what they're doing run it. If they need the money to make improvements, Banks make loans.....Get one! I've moved here 4 years ago and had no problems with my teeth. Now they're weakened and cleaving off, yet Truxton tells us there's nothing to worry about. Well if the EPA says to reduce the amount of arsenic in the water, there's an issue. Do you think they make this stuff up? 54.26% increase over our current rate is plain too much. Most workers have to bust their humps and not take time off because they're threatened with being released and they're lucky to get a 3% increase in pay.

End of Complaint

Utilities' Response:

Arizona Corporation Commission
DOCKETED

NOV 08 2013

Investigator's Comments and Disposition:

11/7/13: Entered for the record and docketed

DOCKETED BY [Signature]

CLOSED

End of Comments

Date Completed: 11/7/2013

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UTILITY COMPLAINT FORM
