

E-01345A-13-0248

ORIGINAL



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OPEN MEETING AGENDA ITEM
ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113545

Date: 11/1/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Steve

Kenfield

Account Name: Steve Kenfield

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: Salome

CBR:

State: AZ Zip: 00000

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

*****OPPOSED*****

Caller states that he does not want a smart meter installed and he was told that there would be a charged for him to opt out. He states that with the unemployment level in Arizona this will be a hardship to many consumers. He does not want a smart meter installed in his home and does not want to be forced to accept the installation and then turn around and have to pay for something he did not want in the first place.

End of Complaint

Utilities' Response:

Arizona Corporation Commission

DOCKETED

NOV 07 2013

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-13-0248. closed

End of Comments

DOCKETED BY

Date Completed: 11/1/2013

Opinion No. 2013 - 113545

AZ CORP COMMISSION
DOCKET CONTROL
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E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113638

Date: 11/7/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Patricia

Stone

Account Name:

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City:

Buckeye

CBR:

State:

AZ Zip: 00000

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

*****OPPOSED*****DOCKET NO. E-01345A-13-0248*****

Caller states that advertisements being displayed are very disturbing. In the past they were telling people to go to solar to save energy and money. Now these new ads are giving the impression that solar customers are free loading because they are saving money by selling back energy to company. She is opposed to the net metering.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-13-0248. closed
End of Comments

Date Completed: 11/7/2013

Opinion No. 2013 - 113638