

E. 01345A-13-0248



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ORIGINAL

OPEN MEETING AGENDA ITEM
ARIZONA CORPORATION COM

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: NOV - 1 A, 9:33

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113486

Date: 10/29/2013

Complaint Description: 08A Rate Case Items - Opposed
19Y Net Metering

Complaint By: First: Wes Last: Glogner

Account Name: Wes Glogner

Home: (000) 000-0000

Street: n/a

Work:

City: n/a

CBR:

State: AZ Zip: n/a

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

DOCKET NO. E-01345A-13-0248 OPPOSED NET METERING

Arizona Corporation Commission
DOCKETED

NOV 07 2013

From: Wes Glogner [mailto:]
Sent: Saturday, October 26, 2013 12:54 PM
To: Utilities Div - Mailbox
Subject: Do not allow utility companies to monopolize power

DOCKETED BY [Signature]

It is completely unfair and immoral and illegal to change the rate the electric companies pay for solar power. We all made a deal, spent a lot of money, and now they want to change the contract.

No way

If the rate is changed, we will remove you from your position through whatever means necessary.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

docketed

End of Comments

Date Completed: 10/29/2013

Opinion No. 2013 - 113486

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

E. 01345A-13-0248

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone

Fax 123

Priority: Respond Within Five Days

Opinion No. 2013 - 113484

Date: 10/29/2013

Complaint Description: 08A Rate Case Items - Opposed
19Y Net Metering

Complaint By: First: Phil Last: Hollins

Account Name: Phil Hollins Home: (000) 000-0000

Street: n/a Work:

City: n/a CBR: n/a

State: AZ Zip: n/a is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone 1234567890

Nature of Complaint:

DOCKET NO. E-01345A-13-0248 OPPOSED NET METERING

From: Phillip Hollins [mailto:phollins@aps.com]
Sent: Friday, October 25, 2013 8:00 PM
To: Utilities Div - Mailbox
Subject: Email from Public for Utilities Division

WHY IS APS PROMOTING CLASS WARFARE?

Today I saw a commercial comparing solar customers benefits to stealing ice cream from kids. I have never been so disrespected as a customer for any company in my life. It seems APS' special interest groups are promoting class warfare by promoting devious rhetoric among our neighbors who don't have solar. They are the ones who told us solar is a good thing and helps Arizona. Now they are selling us out to maximize their profits. I am totally disappointed with the image portrayed in the commercial and I pray that the goal of the corporate commission are to protect the consumers; not simply let APS profit and blame us. If APS knew solar would "dramatically hurt non-solar customers" why did they agree to the current process in the first place. They need to honor their commitment just like we do when we leased the solar.

Respectfully,

Phil Hollins

Respectfully

Phil Hollins

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

From my Samsung Galaxy S3 phone on T-M
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

docketed
End of Comments

Date Completed: 10/29/2013

Opinion No. 2013 - 113484

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113487

Date: 10/29/2013

Complaint Description: 08A Rate Case Items - Opposed
19Y Net Metering

First:

Last:

Complaint By: Robert

Montgomery

Account Name: Robert Montgomery

Home: (000) 000-0000

Street: 8650 N 65TH AVE UNIT 231

Work:

City: Glendale

CBR:

State: AZ Zip: 85302

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

DOCKET NO. E-01345A-13-0248 OPPOSED NET METERING

From: ROBERT MONTGOMERY [mailto:]

Sent: Sunday, October 27, 2013 8:36 AM

To: Utilities Div - Mailbox

Subject: Electricity Rates Should Be Fair and Affordable For All: E-01345A-13-0248

10/27/2013

Arizona Corporation Commission
1200 W. Washington St.
Phoenix, AZ 85007

Dear AZ Corporation Commission,

Thank you for the opportunity to express my support for updating our state's net metering policies.

I am concerned that the current net metering system gives an unfair financial advantage to those who have rooftop solar panels and use the grid to sell any excess power that they generate back to the utility. This leaves customers like me with increased costs to maintain the grid.

You should use your authority to correct this policy so that anyone who uses the electric grid helps pay to maintain and keep it operating reliably at all times. Just because someone chooses to use solar doesn't mean I should have to pay them for it.

Please take action on this important matter as soon as possible. Any delay will just extend these unfair policies.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Thank you,

ROBERT MONTGOMERY

GLENDALE, Arizona 85302
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

docketed
End of Comments

Date Completed: 10/29/2013

Opinion No. 2013 - 113487

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113486

Date: 10/29/2013

Complaint Description: 08A Rate Case Items - Opposed
19Y Net Metering

Complaint By: **First:** Wes **Last:** Glogner

Account Name: Wes Glogner

Home: (000) 000-0000

Street: n/a

Work:

City: n/a

CBR:

State: AZ **Zip:** n/a

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

DOCKET NO. E-01345A-13-0248 OPPOSED NET METERING

From: Wes Glogner [mailto:wes.glogner@apsc.com]
Sent: Saturday, October 26, 2013 12:54 PM
To: Utilities Div - Mailbox
Subject: Do not allow utility companies to monopolize power

It is completely unfair and immoral and illegal to change the rate the electric companies pay for solar power. We all made a deal, spent a lot of money, and now they want to change the contract.

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End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

docketed

End of Comments

Date Completed: 10/29/2013

Opinion No. 2013 - 113486

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113485

Date: 10/29/2013

Complaint Description: 08A Rate Case Items - Opposed
19Y Net Metering

Complaint By: First: George Last: Fraser

Account Name: george Home: (000) 000-0000

Street: n/a Work:

City: n/a CBR:

State: AZ Zip: n/a is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment Contact Phone:

Nature of Complaint:

DOCKET NO. E-01345A-13-0248 OPPOSED NET METERING

From: frasercc [mailto:frasercc@arizona.gov]
Sent: Saturday, October 26, 2013 6:22 AM
To: Utilities Div - Mailbox
Subject: Net Metering

I am floored to hear that the utility is funding a campaign against net metering. With all the sun in Arizona it is unconscionable to think we should not benefit from using it. Is it better to use our natural resource oil, coal and gas, to energize our homes, lacing the pockets of cooperation's who have a monopoly on producing power and give our dollars to fund their dividends or keep the money saved from producing power from solar in our pockets and spent in the state of Arizona?

George
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

docketed
End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 10/29/2013

Opinion No. 2013 - 113485
