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ORIGINAL



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OPEN MEETING AGENDA ITEM
ARIZONA CORPORATION COMMI

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Al Amezcua

Phone: ()

Fax:

2013 NOV -1 A 9:47

Priority: Respond Within Five Days

Opinion No. 2013 - 113497

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Date: 10/29/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Craig R

Hirlinger

Account Name: Craig R Hirlinger

Home:

Street:

Work: (000) 000-0000

City: Surprise

CBR:

State: AZ Zip: 85374

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

Arizona Corporation Commission
DOCKETED

From:
Sent: Thursday, October 24, 2013 3:40 PM
To: Utilities Div - Mailbox
Subject: APS Net Metering

NOV 01 2013

DOCKETED BY

Dear Arizona Corporation Commission, Utilities Division

I invested \$27,500, March of 2010, for a 8.3kW solar array on my roof. The \$27.5K was my net out of pocket after all applicable rebates.

APS approved the installation and commissioned it for operation. I signed a contract with APS, agreeing to accept the net metering method of operation. APS determined the method, not me. I also accepted the standard EPR-6 rate, which is 9 cents per kilowatt. All of these factors went into my decision to make this purchase. My payback was calculated based on 9 cents per kilowatt, and the APS net metering system. Unlike what I read in the local paper, any excess kilowatts I have at the end of the year are credited to me at 6 cents per kW, under retail. I agreed to that in my initial contract.

I am 62 years of age. I made this investment in an attempt to control the amount of money spent on electricity in the future. I recently retired and I am on a fixed income.

The APS division is a very profitable division of Pinnacle West Capital Corporation. \$22.4 million in profits, for the first quarter of 2013. They are not struggling to make ends meet.

The contract that I signed was not for 20 years (APS's latest proposal). What I signed was for the life of my solar system.

I encourage the Corporation Commission to not allow APS to arbitrarily now limit my investment, to just 20 years, without any due process. If this happens, there will definitely be a class action law suit filed. In the end there will be no winners.

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I have no issue with APS getting changes approved on a go forward basis, but changing the agreement retroactively will certainly not be acceptable.

Sincerely,

Craig R Hirlinger

Surprise, AZ 85374

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments noted for the record and docketed. CLOSED.

An inquiry was also filed and sent to APS for answers, please see inquiry no. 113498.

End of Comments

Date Completed: 10/29/2013

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