

E-01345A-13-0069

ORIGINAL



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ARIZONA CORPORATION COMM.
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113524

Date: 10/30/2013

Complaint Description: 01H Billing - Smart Meter
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Mary

Robblin

Account Name: Mary Robblin

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: Oak Creek

CBR:

State: AZ Zip: 00000

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

Consumer wants to opt out from having a smart meter installed at her home. She is opposed to being charged \$75 to not have the smart meter installed at her home. This is in her opinion offensive, absurd and infringement of her rights. She does not want a Smart Meter installed.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

10/30/13 opinion noted and filed in Docket No. E-01345A-13-0069. closed

End of Comments

Date Completed: 10/31/2013

Opinion No. 2013 - 113524

Arizona Corporation Commission
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