

W-01737A-12-0478



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ARIZONA CORPORATION COMM
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

ORIGINAL

Opinion No. 2013 - 113466

Date: 10/28/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Arizona Corporation Commission

DOCKETED

OCT 29 2013

Complaint By: First: Mark

Last: Woehrle

Account Name: Mark Woehrle

Home:

Street:

Work:

City: Peoria

CBR:

State: AZ Zip: 85382

is:

DOCKETED BY

Utility Company: New River Utility Company

Division: Water

Contact Name: Robert L Fletcher

Contact Phone:

Nature of Complaint:

***** W-01737A-12-0478 *****

Customer sent the following -

Docket No. W-01737A-12-0478

To Whom It May Concern:

I am a home owner in Silverton II. I would like to contest the 86.28% increase requested by New River Water Utility Company. I am a Vietnam era veteran and am retired on a fixed income. It's hard enough to pay all my present bills without being taken advantage of by New River.

I an all other Silverton II residents would in fact be affected by, and be paying for this large raise twice. One time personally as a consumer and a second time by a raise in HOA fees because of the increase of the cost of water use in common areas. That almost doubles New River's charges to Silverton II.

New River Utility Company is greedy and must be poorly run. We homeowners of Silverton II will be greatly impacted by this increase. I ask that you please take this into consideration as you make your decision on this matter.

People in Arizona have been through a lot. We are starting to see the light in the tunnel. Please don't let New River extinguish our hope of recover by this huge unfair increase.

Mark Woehrle
Silverton II Resident
End of Complaint

RECEIVED
2013 OCT 29 A 9:36
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

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UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 10/28/2013

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