

E-01345A-13-0069

ORIGINAL



0000149157

ARIZONA CORPORATION COMM

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Deb Reagan

Phone:

Fax: (

2013 OCT 28 P 3:21

Priority: Respond Within Five Days

Opinion No. 2013 - 113449

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Date: 10/28/2013

Complaint Description: 01H Billing - Smart Meter
08A Rate Case Items - Opposed

First:

Last:

Complaint By: William C. and Debora Chellew

Account Name: William C. and Deborah A. Chellew

Home:

Street:

Work:

City: Cottonwood

CBR:

State: AZ Zip: 86326

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

***** E-01345A-13-0069 *****

Arizona Corporation Commission
DOCKETED

OCT 28 2013

Customer sent the following -

RE: Smart Meter Concerns

DOCKETED BY

Dear ACC:

My wife and I have health and privacy concerns related to the proposed smart meter technology that APS is intent upon inflicting upon us over our objections and without securing our permission. Enclosed please find and read a copy of the letter that we sent to APS. We also take great issue with APS' application to you that they be allowed to inflict financial penalties upon those of us who choose to "opt out" until our concerns have been adequately addressed.

Thank you for your consideration.

Sincerely,

William C. Chellew

Deborah A. Chellew

NOTE: NO LETTER WAS ENCLOSED.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

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Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 10/28/2013

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