

W-0944A-13-0215

ORIGINAL



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

REC'D  
AZ CORP COMMISSION  
DOCKET CONTROL

Investigator: Al Amezcua

Phone:

Fax:

2013 OCT 28 AM 9 34

Priority: Respond Within Five Days

Opinion No. 2013 - 113439

Date: 10/25/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: James W.

Bevan

Account Name: James W. Bevan

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Tucson

CBR:

State: AZ Zip: 85739

is: Cellular

Utility Company: Lago Del Oro Water Company

Division: Water

Contact Name: Steve Soriano

Contact Phone:

Nature of Complaint:

10/25/13 As many of people in this area of Ariz Are on fixed Inome and only allowed 1.5% increase in SS benefits, how can you justify a 46.2% increase in RATES? We have done many things to conserve water, to keep our Water usage down, and this is what we get? This buck has to stop somewhere, and I am sick and tires of getting screwed!!! I VOTE NO, NO, NO.

Jim Bevan

\*End of Complaint\*

Arizona Corporation Commission

DOCKETED

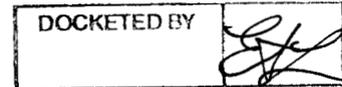
OCT 28 2013

Utilities' Response:

Investigator's Comments and Disposition:

Comments noted for the record and docketed. CLOSED.

\*End of Comments\*



Date Completed: 10/25/2013

Opinion No. 2013 - 113439

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator:** Al Amezcua

**Phone:**

**Fax:**

**Priority:** Respond Within Five Days

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**Opinion No.** 2013 - 113438

**Date:** 10/25/2013

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** Wendell **Last:** Olivier

**Account Name:** Wendell Olivier

**Home:**

**Street:**

**Work:** (000) 000-0000

**City:** Tucson

**CBR:**

**State:** AZ **Zip:** 85739

**is:**

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**Utility Company:** Lago Del Oro Water Company

**Division:** Water

**Contact Name:** Steve Soriano

**Contact Phone:**

**Nature of Complaint:**

According to the figures that have been presented, Lago del Oro is requesting an increase of -50% on the average household. This seems a bit extreme with all other increases that Saddlebrooke residents have experienced in the past months (i.e. medical, property taxes, garbage, etc.). I have no problems with inflationary increases, but this grossly exceeds a 10 year annual inflation rate of 2.2%. Many of the people living in this retirement community are on fixed incomes adjusted to annual inflation.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Comments noted for the record and docketed. CLOSED.

\*End of Comments\*

**Date Completed:** 10/25/2013

**Opinion No.** 2013 - 113438

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