

W-03514A-13-0111  
W-03514A-13-0142

OPEN MEETING AGENDA ITEM



ARIZONA CORPORATION COMM.

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: 2013 OCT 21 A 9:51

Fax:

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Opinion No. 2013 - 113114

Date: 10/2/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

**ORIGINAL**

Complaint By: Richard

Wells

Account Name: Richard & Lucy Wells

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Phoenix

CBR:

State: AZ Zip: 85021

is: E-Mail

Utility Company: Payson Water Co., Inc.

Division: Geronimo Estates

Contact Name: Jason Williamson

Contact Phone:

Nature of Complaint:

October 4, 213

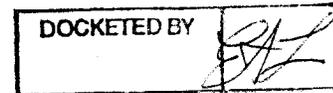
Corporation Commission  
Consumer Services Section  
1200 W Washington Street  
Phoenix, AZ 85007

Arizona Corporation Commission

**DOCKETED**

OCT 21 2013

TO WHOM IT MAY CONCERN



Re: Payson Water Company  
W-03514A-13-0111 and W-03514A-13-0142

We are writing to protest Payson Water Company and referenced docket numbers. In a 30 day period our monthly water bill was more than tripled. Our property is in The Whispering Pines Subdivision and will not receive the water from new pipe line Going into Payson. We would greatly appreciate you looking into rate increases That Payson Water Company is enforcing on their customers.

Thank you,

Richard and Lucy Wells  
Email Address:  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Comments noted for the record and docketed. CLOSED.  
\*End of Comments\*

Date Completed: 10/16/2013

Opinion No. 2013 - 113114

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

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Opinion No. 2013 - 113311

Date: 10/17/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Mary Last: Mulkey

Account Name: Mary Mulkey

Home:

Street:

Work: (000) 000-0000

City: Payson

CBR:

State: AZ Zip: 85541

is:

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Utility Company: Payson Water Co., Inc.

Division: Gisela Heights

Contact Name: Jason Williamson

Contact Phone:

Nature of Complaint:

10-8-2013

Mary Mulkey

Payson, Arizona 85541

Phone (Home):  
Cell Phone: None  
Email: None

Docket you wish to comment on: Water rate hike  
Case or Utility Name: Payson Water Company  
Docket Number: W-03514A-13-0111  
Position on Docket: Con

I'm on a limited income along with most everyone in this area and feel this huge jump on water rate prices is not right and also not fair.!

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Comments noted for the record and docketed. CLOSED.  
\*End of Comments\*

Date Completed: 10/17/2013

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Opinion No. 2013 - 113311

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator:** Al Amezcua

**Phone:**

**Fax:**

**Priority:** Respond Within Five Days

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**Opinion No.** 2013 - 113312

**Date:** 10/17/2013

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **Georgia Callahan**

**Account Name:** Georgia Callahan

**Home:**

**Street:**

**Work:** (000) 000-0000

**City:** Payson

**CBR:**

**State:** AZ Zip: 85541

**is:** E-Mail

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**Utility Company:** Payson Water Co., Inc.

**Division:** Gisela Heights

**Contact Name:** Jason Williamson

**Contact Phone:**

**Nature of Complaint:**

10-8-2013

Georgia Callahan

Payson, Arizona 85541

Phone (Home):  
Cell Phone: None  
Email:

Docket you wish to comment on: Water rate hike  
Case or Utility Name: Payson Water Company  
Docket Number: W-03514A-13-0111  
Position on Docket: Con

I'm in widow and living on a fixed income, and I have to work hard to get all my bills paid on time now. This increase will really put a big stress on me.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Comments noted for the record and docketed. CLOSED.  
\*End of Comments\*

**Date Completed:** 10/17/2013

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Opinion No. 2013 - 113312

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