

E-01345A-13-0069

ORIGINAL



0000149023

ARIZONA CORPORATION COMMISSION
RECEIVED
UTILITY COMPLAINT FORM

Investigator: Tom Davis

Phone:

2013 OCT 18 P 3:30

Fax:

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Opinion No. 2013 - 113336

Date: 10/18/2013

Complaint Description: 01H Billing - Smart Meter
N/A Not Applicable

First:

Last:

Complaint By: Gloria

Rothrock

Account Name: Gloria Rothrock

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Sedona

CBR:

State: AZ Zip: 86336

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Pho:

Nature of Complaint:

OPPOSED E-01345A-13-0069 ELECTRIC

Ms. Rothrock is opposed to the proposed opt-out rates that APS is seeking. She feels the amounts are excessive and that customers are already being charged for the reading of the meter.

End of Complaint

Utilities' Response:

Arizona Corporation Commission

DOCKETED

OCT 18 2013

Investigator's Comments and Disposition:

10/18/13: Entered for the record and docketed

CLOSED

End of Comments

DOCKETED BY

Date Completed: 10/18/2013

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