

E-01345A-13-0248

OPEN MEETING AGENDA ITEM



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ARIZONA CORPORATION COMMISSIO

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113305

**ORIGINAL**

Date: 10/17/2013

Complaint Description: 19Y Net Metering  
08A Rate Case Items - Opposed

2013 OCT 17 PM 2 32  
AZ CORP COM  
DOCKET CONT

First:

Last:

Complaint By: Alan

Kline

Account Name: Alan Kline

Home:

Street:

Work:

City: Payson

CBR:

State: AZ Zip: 85541

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Arizona Corporation Commission

Contact Phone:

Nature of Complaint:

**DOCKETED**

\*\*\*\*\* E-01345A-13-0248 \*\*\*\*\*

OCT 17 2013

Customer sent the following -

Basic Solar 101...

DOCKETED BY

In order to understand the issues regarding solar rebates, net metering and fair and equitable credits, you must understand the motivation of APS to create and promote rooftop solar installations.

AT A FUTURE DATE, APS WILL BE subject to A PENALTY BY the EPA of our FEDERAL GOVERNMENT, BASED ON the size of the APS CARBON FOOTPRINT (the amount of pollution being emitted in the production of the electricity it sells). Businesses will be allocated carbon credits and those not needing the credits can sell them. Since there are no emissions from solar power creation, APS takes the credits that the homeowner gets so as to reduce their carbon footprint. Solar participants help reduce the footprint by creating electricity without pollution, while non solar customers, by using electricity, only increase the footprint and resulting penalty. In an attempt to reduce their penalty, APS made the decision to incentivize homeowners to install solar systems. The incentives included...not only subsidies to homeowners for making an investment in equipment, but also the net metering rate plan (paying the homeowners the same price they charge them for electricity). APS has NEVER included the value of the carbon credits in their discussions on rate plans or equipment rebates. The value of the carbon credits APS is getting from rooftop solar installations MUST be taken into account by the Arizona Corporate Commission (ACC). APS has already drastically reduced the equipment rebates it offers homeowners and would now like to reduce the price they pay for the energy they buy from homeowners. If allowed, APS will single handedly kill the solar effort in Arizona.

The ACC, as part of their responsibility to the public, must include the value of carbon credits when assessing the value of the electricity solar customers generate. It must be a watchdog for protecting solar customers and not just a rubber stamp for APS demands. The Commission must look beyond what APS says to see the true motivation, and ensure protection to the public.

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Alan Kline

Payson, AZ 85541

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Comments entered for the record and filed with Docket Control.

\*End of Comments\*

**Date Completed:** 10/17/2013

**Opinion No.** 2013 - 113305

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E-01345A-13-0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113307

Date: 10/17/2013

Complaint Description: 19Y Net Metering  
08A Rate Case Items - Opposed

Complaint By: First: Philip Last: Van Dyke

Account Name: Philip Van Dyke

Home:

Street:

Work:

City: n/a

CBR:

State: AZ Zip: n/a

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

\*\*\*\*\* E-01345A-13-0248 \*\*\*\*\*

Customer sent the following -

I have to say I think APS is barking loudly for more profits that really aren't theirs. I heard so much for APS and SRP being in favor of Solar during its beginnings and now they see it as hurting a small part of its profit margin.

Solar works great when the sun is out and what better time to have extra power in the summer heat when extra power is needed greatly and not having to add capacity for the spikes in need and not having to build more plants for that summer need. It is my thought that electricity is like water and it takes the path of least resistance. SO, If it was generating solar elect. it is my neighbor next door who would be getting my extra power and not downtown. That said, would it not be using the grid to get the power next door.

I see this big push to get solar users to pay more is to, one: pump earnings, and two: make home solar less attractive because one won't get to sell the extra power back and then fewer people will buy into solar power making APS slave owners to more customers needing their product.

Aren't we going to solar so we don't need to use fossil fuels that pollute the air we breath and change the weather? Don't we use solar as it cuts down on our import of foreign oil? To do these things we have to make the solar industry more and not less rewarding for people to use it. It all isn't about the almighty profits and how one or two companies can capture a few more dollars and tank the industry. Why do we see countries like Germany, China, going solar as much as they can. Are we to be left behind just because one company thinks they can pull a fast one on the public.

I have no solar as I can't afford the investment and my house can't support the weight of it but I do see the need for it nation wide. It would just look very stupid that we in Az. Not support the industry that we have an abundance of sun.

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Philip Van Dyke  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Comments entered for the record and filed with Docket Control.  
\*End of Comments\*

**Date Completed: 10/17/2013**

**Opinion No. 2013 - 113307**

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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113302

Date: 10/17/2013

Complaint Description: 19Y Net Metering  
08A Rate Case Items - Opposed

Complaint By: First: David Last: Leeper

Account Name: David Leeper

Home:

Street:

Work:

City: Scottsdale

CBR:

State: AZ Zip: 85260

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

\*\*\*\*\* E-01345A-13-0248 \*\*\*\*\*

Customer sent the following -

From an informed solar user's perspective, I've written an article on net metering that I think is fair and balanced. It is available at: <http://www.sendspace.com/file/k4nxk1> I've sent this article to the five commissioners individually, but I am not certain whether doing that resulted in formal inclusion in the public comments on the docket.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

\*End of Comments\*

Date Completed: 10/17/2013

Opinion No. 2013 - 113302