

W-03514A-13-0111

W-03514A-13-0142

OPEN MEETING AGENDA ITEM
ARIZONA CORPORATION COMM



0000148970

ORIGINAL

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

2013 OCT 16 P 2:01
Phone:

Fax:

Priority: Respond Within Five Days
CORP COMMISSION
DOCKET CONTROL

Opinion No. 2013 - 113136 Date: 10/2/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Kathleen M Last: Reidhead

Account Name: Kathleen M Reidhead Home:

Street: Work: (000) 000-0000

City: Phoenix CBR:

State: AZ Zip: 85044 is:

Utility Company: Payson Water Co., Inc.

Division: Deer Creek

Contact Name: Jason Williamson Contact Phone:

Nature of Complaint:

10/2/13

From: Util-PublicComment
Sent: Monday, September 30, 2013 2:58 PM
To: Util-PublicComment
Cc:
Subject: Public Comment

Arizona Corporation Commission
DOCKETED
OCT 16 2013

Name: Kathleen M. Reidhead
Date: 09/30/13
Address:
Phone:
City/State/Zip: Phoenix, AZ 85044
Cell

DOCKETED BY

Docket: Applications by Payson Water Co. for Expedited Financing Approval & Rate Increases
Docket No: W03514A-13-0111 & W-03514A-13-0142
Utility: Payson Water Company
Position: Con
Email: kathiereidhead@gmail.com

Comments: Payson Water Company (PWC) has moved the Arizona Corporation Commission to grant rate relief by year-end as a necessary response to an "extraordinary opportunity" facing the Company. PWC cannot build a pipeline connecting the Mesa del Caballo (Mdc) community with the Town of Payson without WIFA financing. As part of the supporting motion on 08/30/13 to consolidate the two proceedings (W-03514A-13-0111 and W-03514A-13-0142), Mr. Jay Shapiro cites justification as follows: "This past summer, water hauling pushed bills for about 7,000 gallons of usage up to around \$150 a month. If the TOP-MDC line is in place and operational before next summer, the Company will be able to deliver the same water at a considerably lower cost since there will be no water hauling charges." The claim of "no water hauling charges" is a contradiction to testimony offered

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

by Jason Williamson at last Wednesday's hearing (09/25/13) and by Robert Hardcastle in his original application for an increase in rates on 04/22/13 (see pages 56, lines 17-20 and 76, lines 21-23). There is no guarantee that water will be available from Town of Payson at anytime, now or in the future. Both men have acknowledged that water may have to be hauled to Mesa del Caballo if Town of Payson doesn't have it available. I allege that it is a false characterization that this intermediate pipeline project is some type of "extraordinary" situation that warrants expedited financing approval and rate relief. It is clear from the Notice of Filing on 08/30/13, that WIFA loan covenants will not allow PWC to move forward until the general rate case and financing approval are completed and they do not qualify for WIFA financing without additional revenue. The "extraordinary situation" appears to be to collect "interim rates" so additional revenue can be collected to help PWC qualify for financing for the \$1,238,000 pipeline project. Although I recognize the financial burden that water hauling charges pose to the residents of Mesa del Caballo, the expedited nature of this proceeding has the potential to harm myself and other ratepayers in the other 7 communities served by PWC. I object to the consolidation of the two separate proceedings, as my community, Deer Creek Village (DCV), should not be impacted by rate increases to support infrastructure improvements for MdC, a community approximately 20 miles away. I also object to the violation of AZCC rule R14-3-208, as I received my public notice 5 days prior to the 09/25/13 hearing, and I ask that any rate increases that PWC proposes for DCV are supported by actual costs associated with providing services to Deer Creek Village and not for infrastructure improvements to MdC.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments noted for the record and docketed. CLOSED.

End of Comments

Date Completed: 10/2/2013

Opinion No. 2013 - 113136

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113135

Date: 10/2/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Julie **Last:** Rivas

Account Name: Julie Rivas

Home:

Street:

Work: (000) 000-0000

City: Payson

CBR:

State: AZ **Zip:** 85541

is: E-Mail

Utility Company: Payson Water Co., Inc.

Division: Deer Creek

Contact Name: Jason Williamson

Contact Phone:

Nature of Complaint:

From: Util-PublicComment
Sent: Monday, September 30, 2013 10:22 AM
To: Util-PublicComment
Cc:
Subject: Public Comment

Name: Julie Rivas

Date: 09/30/13

Address:

Phone

CityStateZip: Payson, AZ 85541

Cell:

Docket: Payson Water Co., Inc.

DocketNo: w-03514A-13-0111 and w-03514A-0142 (consolidated)

Utility: Payson Water Co., Inc. (JW Holdings)

Position: Con

Email:

Comments: My name is, Julie Rivas.

My property is in the community of Deer Creek Village, one of the areas in this proposed rate hike. I don't believe this rate hike is warranted at this time. An increase of approximately 112% is outrageous and unfair as a property owner. I've lived in Payson and surrounding areas all my life and don't believe just because we live on the "outskirts" we should have to pay more than those who live in the city limits. Thank You for your time and allowing me to give my thoughts.

Julie Rivas

End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

Comments noted for the record and docketed. CLOSED.

End of Comments

Date Completed: 10/2/2013

Opinion No. 2013 - 113135

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113133

Date: 10/2/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Charles **Last:** Matlach

Account Name: Charles Matlach

Home:

Street:

Work: (000) 000-0000

City: Payson

CBR:

State: AZ Zip: 85541

is: E-Mail

Utility Company: Payson Water Co., Inc.

Division: Deer Creek

Contact Name: Jason Williamson

Contact Phone:

Nature of Complaint:

From: Util-PublicComment
Sent: Sunday, September 29, 2013 9:40 AM
To: Util-PublicComment
Cc:
Subject: Public Comment

Name:charles matlach
Date:9-30-2013
Address:
Phone:
CityStateZip:payson az 85541
Cell:
Docket:w-03514a-13-0111 & w-03514a-13-0142
DocketNo:w-0351a-13-0111 & 0142
Utility:pason water company
Position:Con
Email:

Comments:First of all, we at Deer Creek were part of Brooke Utilities until just a few months ago, so we should not have an increase to help Payson water co. with a deficit they encountered last year! If these proposed increases go through, the average water bill here will increase from 112% to 202% depending in usage! Also, the 0142 docket is only for the Mesa del Cabo area--again why are certain communities being penalized for this? We strongly urge you to reject these proposals and consider something much more reasonable!

Dr. Charles A. Matlach Donna J. Matlach
End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

10/2/13 Comments noted for the record and docketed. CLOSED.

Inquiry no. 113134 was filed with utility company too.

End of Comments

Date Completed: 10/2/2013

Opinion No. 2013 - 113133
