

W-01944A-13-0215 ORIGINAL



ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM

Investigator: Tom Davis

Phone:

AZ CORP COMMISSION
DOCKET CONTROL

Priority: Respond Within Five Days

2013 OCT 11 AM 9 37

Opinion No. 2013 - 113245

Date: 10/10/2013
Arizona Corporation Commission

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

DOCKETED

OCT 11 2013

Complaint By: First: Vicky S

Last: Throne

DOCKETED BY [Signature]

Account Name: Vicky S Throne

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Tucson

CBR:

State: AZ Zip: 85739

is:

Utility Company: Lago Del Oro Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

OPPOSED

W-01944A-13-0215

WATER

RE: PUBLIC NOTICE OF HEARING ON THE RATE APPLICATION OF LAGO DEL ORO WATER COMPANY
Docket NO. W-01944A-13-0215

Dear Sir or Madam,

I am compelled to write to you about the recent PUBLIC NOTICE OF HEARING ON THE RATE APPLICATION OF LAGO DEL ORO WATER COMPANY Docket NO. W-01944A-13-0215.

While I do see that our water current rates were set and approved in 1989, the rate increase the company is currently asking for is outrageous and unreasonable! At a rate increase 46.2%, and the current economic situation, NO ONE is getting pay raises that even come close to meeting this increase. Furthermore, senior citizens on a fixed income HAVE NO WAY to afford this increase, and young adults have no disposable income at all to cover. You should also know that companies are now reducing hours for full-time employees just enough that they lose \$100 in income per pay period, but not enough that the difference can be made up in employment benefits. While certainly not the water company problem, it is an overran issue related to ANY RATE INCREASE.

The corporation commission has ALREADY voted in favor of new rate increases for our electric company, which we had to swallow, that we could NOT AFFORD, and now our electric company is sending us junk crap mail (new features they call it- to compare our electric usage with our neighbors!) THAT IS ABSURD! I DON'T WANT IT AND DON'T WANT TO PAY FOR IT EITHER. BUT YET IAM!!!

So, while you get to vote on what corporations can charge for services - keep in mind that it's average citizens who sustain the economy and if there is NO MONEY to cover these rate increases, not only will the economy suffer as a whole, but THESE utility companies WILL GET NO PAY. Utilities WILL end up being terminated due to non payment and THEY WILL GET NOTHING. If the money isn't there- it isn't there! I am a normal middle class citizen, with a middle class family. In my entire life of WORKING (no assistance- that I wouldn't qualify for

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UTILITY COMPLAINT FORM

anyway), and being a retired military family, I have NEVER seen the middle class family being SQUEEZED out of hard earned money to the point that it really is just unsustainable. It is the most difficult time I have ever encountered in my entire life just to make ends meet, and wet extravagant people. This also includes greater difficulty now that my children have groompared to life as I knew it as a young adult without children and less income.

So, before you approve ANY RATE increase, please consider the aforementioned thoughts for discussion and vote responsibly in support of individual citizens.

Thank You, Vicky S. Throne
Tucson Arizona Utility Customer
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

10/10/13: Entered for the record and docketed

CLOSED
End of Comments

Date Completed: 10/10/2013

Opinion No. 2013 - 113245
