

E-01345A-13-0248

OPEN MEETING AGENDA ITEM



0000148789

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: -8 A 9:53  
2013 OCT

Fax:

Priority: Respond Within Five Days

CORP COMMISSION  
DOCKET CONTROL

Opinion No. 2013 - 113179

Date: 10/4/2013

Complaint Description: 19Y Net Metering  
08E Rate Cases Items - In Favor

ORIGINAL

Complaint By: First: PETITION Last: PETITION

Account Name: PETITION PETITION Home: (000) 000-0000

Street: NA Work:

City: Phoenix CBR:

State: AZ Zip: 85000 is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment Contact Phone:

Nature of Complaint:

\*\*\*\*\*DOCKET NO. E-01345A-13-0248\*\*\*\*\*

18 SIGNATURES REPRESENTING AZ ADDRESSES IN IDENTICAL EMAILS.

10/04/2013

Arizona Corporation Commission  
DOCKETED

Arizona Corporation Commission  
1200 W. Washington St.  
Phoenix, AZ 85007

OCT 08 2013

Dear AZ Corporation Commission,

DOCKETED BY

Thank you for the opportunity to express my support for updating our state's net metering policies.

I am concerned that the current net metering system gives an unfair financial advantage to those who have rooftop solar panels and use the grid to sell any excess power that they generate back to the utility. This leaves customers like me with increased costs to maintain the grid.

You should use your authority to correct this policy so that anyone who uses the electric grid helps pay to maintain and keep it operating reliably at all times. Just because someone chooses to use solar doesn't mean I should have to pay them for it.

Please take action on this important matter as soon as possible. Any delay will just extend these unfair policies.

Thank you,

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Same e-mail received from following consumers:

- 1) Nick DeLozier
  - 2) Rosa Alonso
  - 3) Monica Boyd
  - 4) Allen Haws
  - 5) Nina Stinnett
  - 6) Donald Windus
  - 7) William Matthews
  - 8) Dick Simpson
  - 9) Amanda Dahl
  - 10) Rick Forgas
  - 11) Vernon Lasquette
  - 12) Kyle Pulsifer
  - 13) Phillip Feutz
  - 14) Jerri Winters
  - 15) Terrance Taylor
  - 16) James Kenneth King
  - 17) Jeffrey Connington
  - 18) Jerry Anderson
- \*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

10/07  
Emailed to the Phoenix Office for docketing.  
FILE CLOSED.  
\*End of Comments\*

**Date Completed: 10/7/2013**

**Opinion No. 2013 - 113179**

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E-01345A-13-0248

## ARIZONA CORPORATION COMMISSION

### UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: \

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113186

Date: 10/7/2013

Complaint Description: 19Y Net Metering  
08E Rate Cases Items - In Favor

Complaint By: First: Joel Last: Strabala

Account Name: Joel Strabala

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Tucson

CBR:

State: AZ Zip: 85749

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

Subject: Electricity Rates Should Be Fair and Affordable For All: E-01345A-13-0248

10/07/2013

Arizona Corporation Commission  
1200 W. Washington St.  
Phoenix, AZ 85007

Dear AZ Corporation Commission,

Thank you for the opportunity to express my support for updating our state's net metering policies.

I am concerned that the current net metering system gives an unfair financial advantage to those who have rooftop solar panels and use the grid to sell any excess power that they generate back to the utility. This leaves customers like me with increased costs to maintain the grid.

You should use your authority to correct this policy so that anyone who uses the electric grid helps pay to maintain and keep it operating reliably at all times. Just because someone chooses to use solar doesn't mean I should have to pay them for it.

Please take action on this important matter as soon as possible. Any delay will just extend these unfair policies.

Thank you,

Joel Strabala

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Tucson , Arizona 85749  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-13-0248. closed  
\*End of Comments\*

Date Completed: 10/7/2013

Opinion No. 2013 - 113186

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E-01345A-13-0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113193

Date: 10/7/2013

Complaint Description: 19Y Net Metering  
08E Rate Cases Items - In Favor

First:

Last:

Complaint By: Sharon

Devin

Account Name:

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Taylor

CBR:

State: AZ Zip: 85939

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

10/07/2013

Arizona Corporation Commission  
1200 W. Washington St.  
Phoenix, AZ 85007

Dear AZ Corporation Commission,

Thank you for the opportunity to express my support for updating our state's net metering policies.

I am concerned that the current net metering system gives an unfair financial advantage to those who have rooftop solar panels and use the grid to sell any excess power that they generate back to the utility. This leaves customers like me with increased costs to maintain the grid.

You should use your authority to correct this policy so that anyone who uses the electric grid helps pay to maintain and keep it operating reliably at all times. Just because someone chooses to use solar doesn't mean I should have to pay them for it.

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Thank you,

Sharon Devin

Taylor, Arizona 85939

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-13-0248. closed

\*End of Comments\*

Date Completed: 10/7/2013

Opinion No. 2013 - 113193

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E-01345A-13-0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

**Investigator:** Richard Martinez

**Phone:**

**Fax:**

**Priority:** Respond Within Five Days

**Opinion No.** 2013 - 113177

**Date:** 10/4/2013

**Complaint Description:** 19Y Net Metering  
08A Rate Case Items - Opposed

**First:**

**Last:**

**Complaint By:** Mary Metzger

**Account Name:** Mary Metzger

**Home:** (000) 000-0000

**Street:**

**Work:**

**City:** Queen Creek

**CBR:**

**State:** AZ Zip: 85142

**is:** E-Mail

**Utility Company:** Arizona Public Service Company

**Division:** Electric

**Contact Name:** For assignment

**Contact Phone:**

**Nature of Complaint:**

Docket No. E-01345A-13-0248

10/04/2013

Arizona Corporation Commission  
1200 W. Washington St.  
Phoenix, AZ 85007

Dear AZ Corporation Commission,

Don't be concerned, that I'm not paying my "fair share" supporting the grid and "improvements..."

I still pay the minimum fees and connection cost, plus the power that I use. I just get a little help from the sun, now that we're retired.

I get a little bit from the power company, just before the summer, when I could use the little that I have contributed to the grid, in excess of what I've used. That little extra is paid to me at a rate of MUCH LESS than the rate my summer use costs.

So I contribute that way too.

I also provide a bit of my own power when everyone needs that extra, in the heat of our AZ summer.

I've paid for my panels and contributed to the AZ economy by providing jobs for the solar industry.

Tell the complainers that they can get solar panels too, if they want, and to quit thinking that I'm not paying my "fair share"...

Thank you for the opportunity to express my opinion.

You should use your authority to correct this misleading information being spread by Consumer Energy Alliance and the AZ Republic.

Thank you,

**ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM**

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Mary Metzger

Queen Creek, Arizona 85142-9359  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

10/04  
Emailed to the Phoenix ACC office for docketing.  
FILE CLOSED.  
\*End of Comments\*

**Date Completed: 10/4/2013**

**Opinion No. 2013 - 113177**

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E-01345A-13-0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 113196

Date: 10/7/2013

Complaint Description: 19Y Net Metering  
08E Rate Cases Items - In Favor

First:

Last:

Complaint By: PETITION

PETITION

Account Name: PETITION PETITION

Home: (000) 000-0000

Street: N/A

Work: (000) 000-0000

City: N/A

CBR:

State: AZ Zip: 00000

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

\*\*\*\*\*DOCKET NO. E-01345A-13-0248\*\*\*\*\*IN FAVOR\*\*\*\*\* 8 signatures\*\*\*\*\*

10/07/2013

Arizona Corporation Commission  
1200 W. Washington St.  
Phoenix, AZ 85007

Dear AZ Corporation Commission,

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- 1 - Janet McCandless - Yuma, AZ
- 2 - Emil Gottfried - Phoenix, AZ
- 3 - Andrew Olcott - Casa Grande, AZ
- 4 - Doris Becker - Tucson, AZ
- 5 - Randall Thompson - Oro Valley, AZ
- 6 - Jose Davila - Chandler, AZ

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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7 - Garwood Nichol - Tucson, AZ  
8 - Sharon Devin - Taylor, AZ  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Opinions noted and filed in Docket No. E-01345A-13-0248. closed  
\*End of Comments\*

**Date Completed:** 10/7/2013

**Opinion No.** 2013 - 113196

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