

E. 01575A-13-0296

ORIGINAL



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ARIZONA CORPORATION COM

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Fax:

Priority: Respond Within Five Days

2013 OCT 1 AM 11:39

Opinion No. 2013 - 112983

Date: 9/26/2013 Arizona Corporation Commission

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

DOCKETED

OCT 01 2013

Complaint By: First: Harry Last: Strain

DOCKETED BY [Signature]

Account Name: Harry H Strain III

Home: (000) 000-0000

Street: 5011

Work:

City: Hereford

CBR

State: AZ Zip: 85615

is:

Utility Company: Sulphur Springs Valley Electric Cooperative, Inc.

Division: Electric

Contact Name:

Contact Phone:

Nature of Complaint:

E-01575A-13-0296 OPPOSED Sulphur Springs Valley Electric Coop

I hereby OBJECT to the intended SSVEC Streamlined Application for a Rate Increase under the alternative Rule 107 Streamlined Rate Increase Application Procedure. This objection is based on the need to have SSVEC articulate to the Consumer Services Commission Staff, SSVEC's ACTUAL need for a general rate increase to the Consumer and general Public.

While SSVEC outlines their perceived needs and reasoning for the rate increase in a mailed letter to the Consumer, a thorough inspection of the SSVEC Utilities ACTUAL expenses should be completed by the A.A.C., including implementing possible areas of additional spending reductions and cost savings measures that could be initiated and carried out in lieu of a general overall rate increase.

While it is understandable that the cost of business has possibly increased for SSVEC, it should be considered by the A.A.C. that the Consumer has as well been affected by today's economy, and many, if not all Consumers have seen increased costs for Taxes, Insurance, Food, Housing, Gasoline and an overall increase in other expenses, while like myself, having possibly received no Cost of Living increases or Pay raises over the last two to three years, which effectively reduces the average Consumers actual income.

If SSVEC desires to pursue a raise of rates for supplying Electrical Service to it's customers, SSVEC should be held accountable, scrutinized, and first apply ANY and ALL Cost Savings measures and Spending Reductions before-hand. This accountability can ONLY be achieved by a thorough inspection of SSVEC's operating practices as provided for under the A.A.C R14-2-103 ("Rule 103") review and analysis.

Alternatively, given that SSVEC purchases power from a given actual Electric Company (currently Arizona Electric Power), then applies a mark up, and ultimately passes the electricity on to the Customers in it's "service area", perhaps SSVEC should entertain selling the Cooperative et-all to the actual Electric Company (actual electric supplier), and dissolving the Cooperative, thereby eliminating a need for rate increase at all. The

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Consumer would then simply pay the given Electric Company for the Electricity consumed by their household, while eliminating the SSVEC "middle-man" markup.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

docketed

End of Comments

Date Completed: 9/26/2013

Opinion No. 2013 - 112983

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

Investigator: Trish Meeter

Phone:

Fax: /

Priority: Respond Within Five Days

Opinion No. 2013 - 113002

Date: 9/26/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Helen **Last:** Hoffman

Account Name: Helen Hoffman

Home: (000) 000-0000

Street:

Work:

City: McNeal

CBR:

State: AZ Zip: 85617

is:

Utility Company: Sulphur Springs Valley Electric Cooperative, Inc.

Division: Electric

Contact Name:

Contact Phone:

Nature of Complaint:

9/23

DOCKET NO. E-01575A-13-0296 OPPOSED RATES

Sept 19, 13

Arizona Corporation Commission
Re- Do. E-01575A-13-0296

Of course I object to any speedy attempt to increase our electric bill- While this may only be a futile attempt to get the Commission to look closely to this itemized concept of billing customers and the information concerning the need for a increase. I believe itemizing in order to receive a rate increase is a dangerous sample of how this could be enforced and their reference for the increase is somewhat confusing- especially customer service and info plus maintaining the financial integrity of SSVEC. That should be a given- So I'm asking the Commission to take a real good look at the concept of this increase to maintain the financial integrity of Me.

Thanks
Helen Hoffman

McNeal, AZ 85617
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

docketed
End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 9/26/2013

Opinion No. 2013 - 113002
