

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

From: Al Amezcua
Sent: Tuesday, September 17, 2013 8:55 AM
To: '
Cc: Al Amezcua
Subject: FW: Email for Public for Utilities Division

Dear Thyra Gadek,

Your recent email to the Arizona Corporation Commission was received and has been assigned to me for a response. I am a Consumer Analyst in the Utilities Division.

Your comments will be filed in Docket Control in the docket assigned to the New River Utility Company application. Copies will be provided to all Commissioners who will then have the opportunity to review your comments before making a decision in this matter. The Commissioners value comments from the public when making decisions regarding requests from the utilities.

The utilities must be able to support their requests with information provided to the Commissioners and Commission staff. This information is thoroughly reviewed by staff and staff makes its own recommendation to the Commissioners. The Commissioners make their decision at a meeting which is open to the public. They can approve, modify or decline staff's recommendation; approve, modify or decline the company's request; approve, modify or decline a settlement agreement or decide on application with elements of all the above.

You can follow this case on the Commission's website at www.azcc.gov using the e-Docket function.

Sincerely,

Alfonso Amezcua
Public Utilities Consumer Analyst
Utilities Division
End of Comments

Date Completed: 9/17/2013

Opinion No. 2013 - 112825

ARIZONA CORPORATION COMMISSION
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Sincerely,

Alfonso Amezcua
Arizona Corporation Commission
Public Utilities Consumer Analyst
Utilities Division
1200 W Washington St

Comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 9/17/2013

Opinion No. 2013 - 112826

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 112822

Date: 9/17/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **Matthew** **Turney**

Account Name: Matthew Turney

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Peoria

CBR:

State: AZ **Zip:** 85383

is: E-Mail

Utility Company: New River Utility Company

Division: Water

Contact Name: Robert L Fletcher

Contact Phone:

Nature of Complaint:

W-01737A-12-0478

-----Original Message-----

From: Matthew Turney
To: Utilities Div - Mailbox
Subject: water increase

To Whom it may concern,

Please Decline the price increase for our water in reference to Document #W-01737-12-0478.

Thank you,

Matthew Turney

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Dear Mr. Turney,

Your recent email to the Arizona Corporation Commission was received and has been assigned to me for a response. I am a Consumer Analyst in the Utilities Division.

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Sincerely,

Alfonso Amezcua
Public Utilities Consumer Analyst
Utilities Division
End of Comments

Date Completed: 9/17/2013

Opinion No. 2013 - 112822
