

E-01345A-13-0248

ORIGINAL



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: 2013 SEP 21 A 9:28

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 112961

Date: 9/25/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Robert

Garcia

Account Name: Robert Garcia

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is: Cellular

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

Subject: APS needs to either lower prices or increase employee payroll

The APS CEO's compensation has gone from a bloated \$5.66 million in 2010 to a piggish \$7.9 million in 2011, and last year was a thoroughly obscene \$11.5 million - this during a recession while many are struggling to pay APS rates! And while the APS CEO was making his multimillions, the ACC gave a rate increase to "poor" APS for not selling enough electricity. So don't make me laugh about any savings getting passed on to the customer. APS does not benefit its for profit business has huge gaps between Management and front line pay. Employees are subdued to poor working conditions and low pay. If the rates need to go up then a VP pay cut should come first. Let them show how much they love the state by paying their people better. They are even discouraging the Union by not being fair in the contract negotiations. The union has been fighting the company for almost a year while 300 security officers are forced to work double shifts. Any issues with their time and they are terminated.

Robert Garcia

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-13-0248. closed
End of Comments

Date Completed: 9/25/2013

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