

**Arizona Corporation Commission  
Public Comment Form**

1200 W Washington St - Phx, AZ 85007  
(602) 542-4251



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*Step 1*

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use this link for complaints, inquiries or general inquiries. <http://www.azcc.gov/Divisions/Utilities/forms/ComplaintForm2013.pdf>

**ORIGINAL**

*Step 2*

YOUR NAME <i>Kathleen M. Reidhead</i>	DATE <i>9/26/2013</i>
ADDRESS <i>14406 S. Cholla Canyon Dr.</i>	PHONE (HOME) <i>480-704-0261</i>
CITY, STATE, ZIP <i>Phoenix, AZ 85044</i>	CELL PHONE <i>602-332-1062</i>
DOCKET YOU WISH TO COMMENT ON: <i>Both</i> →	DOCKET NUMBER <i>W-03514A-13-0111</i>
CASE OR UTILITY NAME <i>Payson Water Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS <i>Kathiereidhead@gmail.com</i>	

*and W-03514A-13-0142  
(consolidated)*

*Step 3*

ENTER YOUR COMMENTS HERE:

*★ See attached letter ★*

*Reference: My home in Deer Creek Village  
Lot 86  
198 S. Four Peaks Dr.  
Payson, AZ 85541*

*Step 4*

This form may be completed, printed and mailed to:

Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington St  
Phoenix, AZ 85007

Arizona Corporation Commission  
**DOCKETED**  
SEP 26 2013

DOCKETED BY	<i>[Signature]</i>
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**RECEIVED**  
2013 SEP 26 P 2:11  
AZ CORP COMMISSION  
DOCKET CONTROL

September 26, 2013

Arizona Corporation Commission  
Public Comment Form

I attended the Phase 1 hearing pertaining to the cases, Docket Number W-03514A-13-0111 and W-003514A-13-0142 (consolidated) on September 25, 2013 and made a public comment.

As stated in my public comments at that meeting, my husband and I only found out about any of the water problems affecting Mesa del Caballo (a community 20+ miles north of our community) when we received a public notice 5 days before this hearing. My husband and I were unaware of the water hauling exercises that had been taking place to service Mesa del Caballo, at large costs, which were passed along to the homeowners of that community for several years now. We are shocked and dismayed to learn that you are now considering rate hikes on our small community (of approximately 100 homes) to pay for a costly solution to a problem in another community that has existed for a long time now, **without the courtesy of any public hearing on this matter**. There are many unanswered questions that I'd like addressed before the Commission makes a ruling on whether to approve the Payson Water Company's application for financing and rate hikes.

My first question is relating to the short timing between the public notice being provided to residents of Deer Creek Village via our monthly water bill and the Phase 1 Hearing on September 25th. This is not consistent with AZCC Rule R14-3-208, which states that hearings shall be held not less than 30 days after a notice is first given. Why was this rule not followed?

I understand now that the previous owner of our water company, formerly operating as Brooke Utilities, now known as Payson Water Company, met with members of the community in Mesa del Caballo, but the residents of Deer Creek Village have not been adequately informed about the situation, nor given an opportunity to weigh in on the impact that the proposed rate hikes will have on us. I believe the exorbitant 135% average rate increase that is being proposed will pose a hardship on many families in Deer Creek Village and offers no benefit at all to our Community.

After the conclusion of the hearing yesterday, I came away with an even more shocking understanding of the facts of this case. The \$1,238,000 financing that is being proposed (and fast-tracked) in order to make infrastructure improvements to provide the Mesa del Caballo community with water from the Town water system through an interconnect pipeline will be for a temporary, 2-year period of time only. Essentially, 20 years of revenues will be collected from consumers to pay for a 2-year construction and use of this interconnect pipeline. And assurances cannot be made that the water will even be available during peak summer water shortage periods. Mr. Williamson testified that water may possibly be inaccessible during summer periods due to forest fire operations, in which case I presume Payson Water Company will resume water hauling operations (at additional costs to consumers).

I was shocked to hear Mr. Williamson, the new owner of Payson Water Company, say during the afternoon session that he felt this process had been vetted "extremely well". As a homeowner of a property in Deer Creek Village, I respectfully beg to disagree! In 6 days time, I have learned ALOT and I suspect there is much more that can and should be looked at in this case before an order is rendered.

I would like to have the opportunity to ask many additional questions about what other options might be considered to resolve the summer water shortages in Mesa del Caballo and let's not rush to authorize a \$1,238,000 expenditure and financing plan before all of these questions are asked and answered thoroughly.

I have mailed my Motion for Intervention today.

Sincerely,

*Kathleen M. Reidhead*

Kathleen M. Reidhead  
14406 S. Cholla Canyon Dr. (Mailing Address)  
Phoenix, AZ 85044

Homeowner at: Deer Creek Village, Lot 86  
198 S. Four Peaks Dr.  
Payson, AZ 85541