

W-02113A-13-0118

ORIGINAL



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 112916

Date: 9/23/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: G. Last: Larson

Account Name: G. Larson Home

Street: Work:

City: Fountain Hills CBR:

State: AZ Zip: 85268 is:

Utility Company: Chaparral City Water Company-EPCOR

Division: Water

Contact Name: Contact Phone:

Nature of Complaint:

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OPPOSE

CCWC/EPCOR (hereafter "EPCOR") proposed rate hike of 34.8% is unacceptable and excessive to me as a ratepayer. EPCOR provides a basic human need yet is a monopoly and we have no other choice for water; as such, EPCOR should treat its ratepayers fairly. The proposed increase is overwhelming. How can ratepayers be assured that in the future the rates proposed won't be excessive over-earning potential for EPCOR at the expense its ratepayers? A company has a right to earn a reasonable return on its investment. What investment has EPCOR made to allow it to obtain a windfall from the proceeds generated from fully depreciated assets? The benefits to EPCOR'S shareholders may be excessive and is unfair to make captive ratepayers cover the costs. Central Arizona Projedct ("CAP") rose 40.0% on our current property tax and EPCOR appears to be seeking a further surcharge on our property taxes. If this is the case, this is unacceptable to me. The System Improvement Benefits ("SIB") mechanism that will allow the Company to establish annual surcharges to recover the costs of specific routine plant items placed into service between general rate case proceedings. Is this expense capped, or are we going to get an annual shock? Please help us all, Thank you.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.
End of Comments

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Arizona Corporation Commission

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Date Completed: 9/23/2013