

E-01345A-13-0248

ORIGINAL



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ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 112951

Date: 9/24/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Patrick and Karen Haster

Account Name: Patrick and Karen Haster

Home:

Street:

Work:

City: Buckeye

CBR:

State: AZ Zip: 85396

is:

AZ CORP COMM
DOCKET CONTROL
2013 SEP 25 AM 9 06

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

***** E-01345A-13-0248 *****

Customer sent the following -

Subject: Solar power issue

We recently purchased an existing home that has Solar Panels which is on a lease. Not only do we pay the lease amount, we continue to pay APS for power usage. If APS gets their way, it would make no sense for anyone to install panels on their homes. I find the ads I see on TV attacking customers with solar panels "not paying their fair share" misleading, disingenuous.

I have several neighbors who are interested in installing solar as they are outraged by their monthly bills but are now waiting to see the outcome on this issue. Hopefully common sense prevails here.

Pat and Karen Haster
Buckeye, AZ
End of Complaint

Arizona Corporation Commission
DOCKETED

SEP 25 2013

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.
End of Comments

DOCKETED BY 

Date Completed: 9/24/2013

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2013 - 112951

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 112950

Date: 9/24/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Alisa Phillips

Account Name: Alisa Phillips

Home:

Street:

Work:

City:

CBR:

State: AZ Zip: n/a

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

***** E-01345A-13-0248 *****

Customer sent the following -

Subject: APS plan to change net metering

Unlike other corporations, the duty of a public utility is to do more than just maximize shareholder value - it is also beholden to the community it serves, and must promote the best interest of that community. Here in the Valley of the Sun, the Sun is one of our plentiful natural resources. Many Arizona, myself included, have embraced a renewable energy future by placing solar panels on our home. I did not do this with the intent of making money off of APS; I did hope to use solar to offset some of the electricity my home uses, which the panels do. I still pay a considerable amount each month to APS - I pay my portion for the grid. The future of energy in Arizona is solar. Our climate is unraveling and we, the community, need to invest in clean energy and support that transition in every way possible.

APS is not supporting this move to renewable energy when it seeks to pay sub-standard rates for surplus energy produced by individually owned solar arrays. APS is failing to support our growing solar installation industry, and we need every good paying job possible in this troubling economy. At the end of the day, Arizona needs clean energy, and people need every reasonable help and incentive to move towards solar. Getting paid a retail price for the energy generated and sent to the grid is one way to support clean energy and to support a future on an increasingly fragile climate.

Alisa Phillips
APS customer
End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 9/24/2013

Opinion No. 2013 - 112950

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 112949

Date: 9/24/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Pastor Nathan Hausch

Account Name: Rock of Ages Lutheran Church

Home:

Street:

Work:

City: Sedona

CBR:

State: AZ Zip: 86336

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

***** E-01345A-13-0248 *****

Customer sent the following -

Subject: Solar?

Arizona Corporation Commission

I am interested in seeing Arizona use more clean energy and would hate to see the net metering practice change to the detriment of rooftop solar. Utilities should not have a monopoly. Solar energy benefits everyone.
God's Richest Blessings,

Pastor Nathan

Rock of Ages Lutheran Church
Sedona Arizona
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.
End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 9/24/2013

Opinion No. 2013 - 112949
