

ORIGINAL



0000148203

**Trisha A. Morgan**

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**From:** John Wahman <jwahman@pdsaz.com>  
**Sent:** Thursday, September 12, 2013 3:13 PM  
**To:** Stump-Web  
**Subject:** New River rate increase

W-01737A-12-0478

Dear Commissioner,

The Fletcher Heights Community Association represents 2100 homes in the New River Water Utility Company. The Association currently budgets \$78,000 annually for water. The idea of an 86% rate increase would be a terrible burden to just throw on the community. The need for such an increase cannot be justified to come all at once. New River must accept that business was not conducted properly if all of a sudden they need twice as much money almost as before. To further grant such an increase does not guarantee any better management in the future.

The Board is requesting that this large of an increase be denied.

Sincerely,

John Wahman , CAAM  
Community Manager  
623-298-3338 Phone  
623-298-3339 Fax  
[jwahman@pdsaz.com](mailto:jwahman@pdsaz.com)

Arizona Corporation Commission

DOCKETED

SEP 19 2013

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Peoria, AZ 85382  
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**John Wahman , CAAM**  
Community Manager  
623-298-3338 Phone

**Trisha A. Morgan**

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**From:** Cindy Stapleton [REDACTED]  
**Sent:** Thursday, September 12, 2013 3:22 PM  
**To:** Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web  
**Subject:** New River Utility Rate Increase/ docket # W-01737-12-0478

Commissioners,

As a homeowner in the Fletcher Heights subdivision, I am asking you to deny the rate increase. I am also on the Board for our HOA and our annual bill is already nearly \$80,000. The rate increase will cause hardship to those of us in the community, as well as our association.

MAKE IT A GREAT DAY!

Cindy Stapleton  
[REDACTED]

**Trisha A. Morgan**

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**From:** Richard H. <rhaholy@cox.net>  
**Sent:** Monday, September 09, 2013 4:45 PM  
**To:** Stump-Web  
**Subject:** NO to a rate hike for New River Utility Company

Thank You,

Richard Hahoy

**Trisha A. Morgan**

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**From:** Gina Blair [REDACTED]  
**Sent:** Saturday, September 07, 2013 10:01 PM  
**To:** Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web  
**Subject:** Docket # W-01737-12-0478

**We were just informed that Our water bill may increase by EIGHTY SIX percent unless we stop this rate increase! New River Utility Company has filed a proposal asking for a permanent rate increase of 86.28 percent.**

**Chairman - We are asking you to please decline the rate increase for docket # W-01737-12-0478**

**Your consideration in the matter is much appreciated!**

**Sincerely,  
Gina Blair**

**Sent from my iPhone**

**Trisha A. Morgan**

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**From:** J Blair [REDACTED]  
**Sent:** Saturday, September 07, 2013 11:15 PM  
**To:** Burns-Web; BitterSmith-Web; Pierce-Web; RBurns-Web; Stump-Web  
**Subject:** Fwd: Docket # W-01737-12-0478

**Subject: Docket # W-01736-12-0478**

**We were just informed that Our water bill may increase by EIGHTY SIX percent unless we stop this rate increase! New River Utility Company has filed a proposal asking for a permanent rate increase of 86.28 percent.**

**Chairman - We are asking you to please decline the rate increase for docket # W-01737-12-0478**

**Your consideration in the matter is much appreciated!**

**Sincerely,  
Jason Blair**

**Sent from my iPhone**

**Trisha A. Morgan**

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**From:** Judi Ringer [REDACTED]  
**Sent:** Saturday, September 07, 2013 5:17 PM  
**To:** Stump-Web; Burns-Web; Pierce-Web; BitterSmith-Web; RBurns-Web  
**Subject:** Docket #W-01737-12-0478

Good afternoon,

As a member of the Fletcher Heights community I have been notified that New River Utility Company has filed a request for a rate increase of 86.28%. I think this rate increase is overboard and unnecessary and would ask that you decline this proposed rate increase for docket #W-01737-12-0478.

Thank you for your help in this matter.

Best Regards,  
Judi Ringer

**Trisha A. Morgan**

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**From:** richard may [REDACTED]  
**Sent:** Saturday, September 07, 2013 4:00 PM  
**To:** Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web  
**Subject:** Docket # W-01737-12-0478

**Importance:** High

Dear Chairman and Commissioners,

W live in Fletcher Heights and are customers of New River Utility Company. NRUC is seeking a permanent rate increase of over 86%. This is not acceptable! **Please decline approval for the request for rate increase on docket # W-01737-12-0478!!**

This is request is not only excessive, but abusive and uncalled for!

Thank you for your time.

Mr. and Mrs. Richard A. May and family  
[REDACTED]

**Trisha A. Morgan**

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**From:** Anoj Raj [REDACTED]  
**Sent:** Saturday, September 07, 2013 3:53 PM  
**To:** Stump-Web  
**Subject:** New River rate increase

Please decline the rate increase for docket # W-01737-12-0478.  
86% rate increase?

Thank you,  
Anoj Raj

Sent from my iPhone  
Please excuse any grammatical errors.

**Trisha A. Morgan**

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**From:** Sherri Dastrup [REDACTED]  
**Sent:** Saturday, September 07, 2013 2:26 PM  
**To:** Stump-Web  
**Subject:** Rate Increase for New River Utility Co.

Please decline the rate increase for docket # W-01737-12-0478 (New River Utility Co.).

Thank you,  
Jeff & Sherri Dastrup  
[REDACTED]  
Peoria, AZ 85383

**Trisha A. Morgan**

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**From:** [REDACTED] <Laura.Schonberge@[REDACTED]>  
**Sent:** Saturday, September 07, 2013 2:16 PM  
**To:** Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web  
**Subject:** New River Utility Company Rates

Hello,

It has come to my attention that New River Utility Company has requested a permanent rate increase of 86.28%. I hope that you will decline the rate increase for docket # W-01737-12-0478.

Thank you,

Laura Schonberger

**Trisha A. Morgan**

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**From:** Erin <[REDACTED]>  
**Sent:** Saturday, September 07, 2013 1:29 PM  
**To:** Stump-Web  
**Subject:** New River Utility Price Increase

Please decline the rate increase for docket #  
W-01737-12-0478

Thank you,  
Erin Kovach

**Trisha A. Morgan**

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**From:** Jon P. Moorhead <[REDACTED]>  
**Sent:** Friday, September 06, 2013 10:16 PM  
**To:** Stump-Web  
**Subject:** Water rates for New River Utilities

Dear Chairman Stump, I'm writing to urge you not to approve the outrageously high rate increase requested by New River Utilities. As a customer of this water company I'm very personally concerned with such a drastic hike in rates. 86 percent seems extremely excessive.

Please decline the rate increase for docket #W-01737-12-0478

Jon Moorhead  
[REDACTED]  
Peoria, AZ 85382

**Trisha A. Morgan**

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**From:** Jeff Zurn [REDACTED]  
**Sent:** Friday, September 06, 2013 5:01 PM  
**To:** Stump-Web  
**Subject:** docket #W-01737-12-0478

Mr. Stump,

I respectfully request that you decline the rate request on docket #W-01737-12-0478.

Thank you,

Jeff Zurn

[REDACTED]  
Peoria, AZ 85382

**Trisha A. Morgan**

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**From:** Curt Defend [REDACTED]  
**Sent:** Wednesday, September 04, 2013 10:22 AM  
**To:** Pierce-Web; Stump-Web; BitterSmith-Web; Burns-Web; RBurns-Web  
**Subject:** Docket # W-01737-12-0478 New River Utility Comp.

It is my understanding the New River Utility Company has proposed a significant rate increase (Docket #W-01737-12-0478). I would like to request that the Corporation Commission consider the impacts on the utility users and decline the rate increase.

I agree that it is necessary to ensure good water quality and reliable infrastructure, but if a rate increase is needed for these purposes, it seems a more modest (less than 10 percent) increase over a period of time should be sufficient.

I appreciate your consideration.

Beth Defend  
[REDACTED]  
Peoria, AZ 85383