

W-01737A-12-0478

ORIGINAL



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: ()

Fax: ()

Priority: Respond Within Five Days

Opinion No. 2013 - 112802

Date: 9/13/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: R. Last: Lapedes

Account Name: R. Lapedes

Home: (000) 000-0000

Street: n/a

Work:

City: n/a

CBR:

State: AZ Zip: n/a

is:

Arizona Corporation Commission

Utility Company: New River Utility Company

DOCKETED

Division: Water

SEP 16 2013

Contact Name:

Contact Phone:

Nature of Complaint:

DOCKETED BY
nr

*****DOCKET NO. W-01737A-12-0478*****

OPPOSE

I am opposed to the rate increase requested by New River. I can only assume that an original request of for an 80+% increase request would be related to poor fiscal management and/or facility maintenance which would raise additional concerns.

We do not have the ability to choose a different provider and while I would not object to a reasonable increase, the amount requested would be beyond what any customer of this service would anticipate.

Thank you for your consideration.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control Closed
End of Comments

RECEIVED
2013 SEP 16 A 11: 57
AZ CORP COMMISSION
DOCKET CONTROL

Date Completed: 9/13/2013

Opinion No. 2013 - 112802

W-01737A-12-0478

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 112801

Date: 9/13/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Cynthia Last: Fagyas

Account Name: Cynthia Fagyas

Home:

Street:

Work:

City: Peoria

CBR:

State: AZ Zip: 85383

is: E-Mail

Utility Company: New River Utility Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

*****DOCKET NO. W-01737A-12-0478*****
OPPOSE

Dear ACC.

Please do not approve an 80% increase in water rates for New River Utility Residential customer. This would double what we pay for water. I understand that utilities need to keep up with inflation but this would be a dramatic increase in our water costs during tough economic times. Thank you for your consideration.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

End of Comments

Date Completed: 9/13/2013

Opinion No. 2013 - 112801