

E.00000W-13-0135

ORIGINAL



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ARIZONA CORPORATION COM

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Trish Meeter

Phone: 2013 SEP 11 P 12:45

Fax: -----

Priority: Respond Within Five Days

AZ CORP COMMISSION  
DOCKET CONTROL

Opinion No. 2013 - 112523

Date: 8/29/2013

Complaint Description: 19X Other - Electric Competition  
N/A Not Applicable

First:

Last:

Complaint By: Tom

McGuire

Account Name: Tom McGuire

Home: (000) 000-0000

Street:

Work:

City: Cave Creek

CBR:

State: AZ Zip: 85331

is:

Utility Company: Miscellaneous Electric

Division: Electric

Contact Name: Unknown

Contact Phone: (000) 000-0000  
Arizona Corporation Commission

Nature of Complaint:

DOCKETED

DOCKET NO. E-00000W-13-0135 OPPOSED TO DE REGULATION

SEP 11 2013

DOCKETED BY [Signature]

Arizona Corporation Commission  
1300 W. Washington St. Phoenix, AZ 85007

I am a Councilman in Cave Creek, Arizona. But I am contacting you as a citizen and an Arizona APS power customer.

Deregulation of retail electrical providers can be enticing as it has the potential to reduce electrical rates through open competition.

But we have seen that deregulation in other states has produced volatility in electric rates. Short-term planning, encouraged by quick profits, makes customers subject to unanticipated expenses and inconvenience.

We like the assurances of dependable power and reliable customer service that we experience with APS and encourage the Corporation Commission to heed the difficulties experienced in states where deregulation has had unintended consequences.

Sincerely,

To  
Thomas McGuire

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Cave Creek Councilman

Tom & Elaine McGuire

Cave Creek, Arizona 85331

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

docketed

\*End of Comments\*

**Date Completed: 8/29/2013**

**Opinion No. 2013 - 112523**

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator:** Trish Meeter

**Phone:**

**Fax:** (000) 000-0000

**Priority:** Respond Within Five Days

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**Opinion No.** 2013 - 112541

**Date:** 8/30/2013

**Complaint Description:** 19X Other - Electric Competition  
N/A Not Applicable

**Complaint By:** **First:** Jack **Last:** Riddle

**Account Name:** Green Valley Community Coordinating Council, **Home:**

**Street:** **Work:**

**City:** Green Valley **CBR:**

**State:** AZ **Zip:** 85614 **is:**

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**Utility Company:** Miscellaneous Electric

**Division:** Electric

**Contact Name:** Unknown **Contact Phone:** (000) 000-0000

**Nature of Complaint:**

DOCKET NO. W-00000W-13-0135 OPPOSED DEREGULATION

August 19, 2013

Arizona Corporation Commission  
1300 West Washington Street  
Phoenix AZ 85007

Attn: Mr. Bob Stump, Chairman

Ladies/Gentlemen:

It has come to our attention that the Commission will be considering the deregulation of electric power for the State of Arizona. We wish to go on record as objecting to any form of deregulation of the electrical utility.

For your information, the Green Valley Community Coordinating Council, dba Green Valley Council (GVC) was formally organized in 1978 and recognized in 1989 by the Pima County Board of Supervisors by a Resolution defining the Community Plan for Green Valley. Today, the GVC has 73 homeowner/property owner associations as members totaling approximately 35,000 residents located in this retirement community.

We believe that deregulation of the electrical utility will lead to higher costs particularly to residential customers and small businesses while favoring large commercial users. Past history has shown that most states that have chosen electric deregulation have resulted in higher rates - case in point, California and Texas. Out of state providers make no commitment to the ultimate users and bear no responsibility for disruption of power or reliability of service. Bottom line- deregulation is a disaster in the

**ARIZONA CORPORATION COMMISSION**  
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making that the residents of Arizona don't need.

Currently, Arizona's system is reliable and coupled with stable rates there is no justification to even consider deregulation. Remember- "if it works, don't fix it." Please convey our comments to the other members of the Commission.

Sincerely,

-

•Riddle  
President  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

docketed  
\*End of Comments\*

**Date Completed: 8/30/2013**

**Opinion No. 2013 - 112541**

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