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COMMISSIONERS
BOB STUMP – Chairman
GARY PIERCE
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SUSAN BITTER SMITH



ARIZONA CORPORATION COMMISSION

September 10, 2013

To: Docket Control

RE: Electric Competition (Deregulation) – Customer Comments

Docket No. E-00000W-13-0135

Please docket the attached // customer comments OPPOSED of the above filed deregulation case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission
DOCKETED
SEP 11 2013

DOCKETED BY	NR
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RECEIVED
2013 SEP 11 A 9:22
AZ CORP COMMISSION
DOCKET CONTROL

E-00000W-13-0135

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 112706

Date: 9/10/2013

Complaint Description: 19X Other - Electric Competition
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Art Casper

Account Name: Art Casper

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: Glendale

CBR:

State: AZ Zip: 00000

is:

Utility Company: Miscellaneous Electric

Division: Electric

Contact Name: Unknown

Contact Phone: (000) 000-0000

Nature of Complaint:

*****OPPOSED TO DEREGULATION*****

He wants to express his opinion and wants the ACC to vote no on deregulation. He states that he use to live in a state that had electric deregulation. He was a victim he states that the rates did not go down and instead increased by 30% after the introductory period expires and could not get out. He had to sign a contract plus pay an early termination fee. He would hate for something like this to happen to the people in Arizona.

Vote No.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-00000A-13-0135. closed

End of Comments

Date Completed: 9/10/2013

Opinion No. 2013 - 112706

E-00000W-13-0135

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 112707

Date: 9/10/2013

Complaint Description: 19X Other - Electric Competition
08A Rate Case Items - Opposed

Complaint By: First: Linda Last: Paulun

Account Name: Linda Paulun

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Miscellaneous Electric

Division: Electric

Contact Name: Unknown

Contact Phone: (000) 000-0000

Nature of Complaint:

*****OPPOSED TO DEREGULATION*****

Vote No absolutely No! Last year was a very hard winter it increased electric rates and things like that. People are Senior Citizens and are in their 70's. A lot of the people are on Soical Security and the rates will go too high. You are going to have people freeze to death and die because of lack of heat. You take care and watch your manholes and don't take any wooden nickels. But absolutely vote no, this is greed. Vote NO!
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-00000A-13-0135. closed
End of Comments

Date Completed: 9/10/2013

Opinion No. 2013 - 112707

E-00000W-13-0135

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 112708

Date: 9/10/2013

Complaint Description: 19X Other - Electric Competition
08A Rate Case Items - Opposed

Complaint By: First: Karen Last: Wilkison

Account Name: Karen Wilkison

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: Tucson

CBR:

State: AZ Zip: 00000

is:

Utility Company: Miscellaneous Electric

Division: Electric

Contact Name: Unknown

Contact Phone: (000) 000-0000

Nature of Complaint:

*****OPPOSED TO DEREGULATION*****

Caller is against electric deregulation. Vote No
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-00000A-13-0135. closed
End of Comments

Date Completed: 9/10/2013

Opinion No. 2013 - 112708

E-00000W-13-0135

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax: ()

Priority: Respond Within Five Days

Opinion

No. 2013 - 112709

Date: 9/10/2013

Complaint Description:

19X Other - Electric Competition
08A Rate Case Items - Opposed

First:

Last:

Complaint By:

David

Dunn

Account Name:

David Dunn

Home: (000) 000-0000

Street:

n/a

Work: (000) 000-0000

City:

n/a

CBR:

State:

AZ

Zip: 00000

is:

Utility Company.

Miscellaneous Electric

Division:

Electric

Contact Name:

Unknown

Contact Phone: (000) 000-0000

Nature of Complaint:

*****OPPOSED TO DEREGULATION*****

I am calling to ask - urge the Utilities Commission to vote no on deregulation. Do not deregulate our electric utilities. I lived in Illinois and they went through that and electric prices went up. I would vote that you do not deregulate.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-00000A-13-0135. closed

End of Comments

Date Completed: 9/10/2013

Opinion No. 2013 - 112709

E-00000W-13-0135

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: (

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 112710

Date: 9/10/2013

Complaint Description: 19X Other - Electric Competition
08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Ann

Whitaker

Account Name:

Ann Whitaker

Home: (000) 000-0000

Street:

n/a

Work: (000) 000-0000

City:

Tucson

CBR:

State:

AZ Zip: 00000

is:

Utility Company:

Miscellaneous Electric

Division:

Electric

Contact Name:

Unknown

Contact Phone: (000) 000-0000

Nature of Complaint:

*****OPPOSED TO DEREGULATION*****

I am calling to ask Commissioners to please, please do not deregulate our power system here. After doing some research and seeing what happened in California and several other states. I think Arizona should not deregulate and then have total chaos and higher bills for our power. Arizona is one of the retirement states and people on fixed incomes are having a rough time. So please consider this and thank you for your time.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-00000A-13-0135. closed

End of Comments

Date Completed: 9/10/2013

Opinion No. 2013 - 112710

E-00000W-13-0135

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 112711 Date: 9/10/2013

Complaint Description: 19X Other - Electric Competition
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Genevieve Culver

Account Name: Genevieve Culver

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Miscellaneous Electric

Division: Electric

Contact Name: Unknown

Contact Phone: (000) 000-0000

Nature of Complaint:

*****OPPOSED TO DEREGULATION*****

I don't understand why anyone would mess with current utility system as it is now. I and my family do not want you to deregulate anything. We like it the way it is. Please do not allow this to take place in Arizona there are a lot of Senior Citizens in Arizona who do not know about deregulation. Do not deregulate.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-00000A-13-0135. closed

End of Comments

Date Completed: 9/10/2013

Opinion No. 2013 - 112711

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2013 - 112712

Date: 9/10/2013

Complaint Description:

19X Other - Electric Competition

08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Angelo

Jestus

Account Name:

Angelo Jestus

Home: (000) 000-0000

Street:

n/a

Work: (000) 000-0000

City:

n/a

CBR:

State:

AZ

Zip: 00000

is:

Utility Company:

Miscellaneous Electric

Division:

Electric

Contact Name:

Unknown

Contact Phone: (000) 000-0000

Nature of Complaint:

*****OPPOSED TO DEREGULATION*****

I would like for the Corporation Commission not to deregulate the electric utilities. I strongly recommend tha they do not deregulate.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-00000A-13-0135. closed

End of Comments

Date Completed: 9/10/2013

Opinion No. 2013 - 112712

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: (

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 112713

Date: 9/10/2013

Complaint Description: 19X Other - Electric Competition
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Mrs. Eyeon

Account Name: Mrs. Eyeon

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Miscellaneous Electric

Division: Electric

Contact Name: Unknown

Contact Phone: (000) 000-0000

Nature of Complaint:

*****OPPOSED TO DEREGULATION*****

I am concerned about deregulation of electricity this would be a disaster like it was in California and some other states. Please think carefully before you make your decision, because it will affect a lot of people on fixed incomes and young families. But also the only people who will make money on this will contractors who are very anxious to make big profits. They may not provide good service and we might experience black outs which is very dangerous here in this climate and also be a disaster to young families. The investment bankers are wringing their hands because they are happy about it. So please be very careful with your decision. Do not deregulate.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-00000A-13-0135. closed

End of Comments

Date Completed: 9/10/2013

Opinion No. 2013 - 112713

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

29

Priority: Respond Within Five Days

Opinion No. 2013 - 112714

Date: 9/10/2013

Complaint Description: 19X Other - Electric Competition
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Gloria

Daley

Account Name: Gloria Daley

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: Phoenix

CBR:

State: AZ Zip: 00000

is:

Utility Company: Miscellaneous Electric

Division: Electric

Contact Name: Unknown

Contact Phone: (000) 000-0000

Nature of Complaint:

*****OPPOSED TO DEREGULATION*****

I object to deregulation of electric utility rates in Arizona. California tried it and it did not work and apparently once you go that route there is no return. I would really not like for this to happen in Arizona. I have a total electric house and cannot afford to have larger utility rates.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-00000A-13-0135. closed

End of Comments

Date Completed: 9/10/2013

Opinion No. 2013 - 112714

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 112715

Date: 9/10/2013

Complaint Description: 19X Other - Electric Competition
08A Rate Case Items - Opposed

First:

Last:

Complaint By:

No

Name

Account Name:

No Name

Home: (000) 000-0000

Street:

n/a

Work: (000) 000-0000

City:

n/a

CBR:

State:

AZ

Zip: 00000

is:

Utility Company:

Miscellaneous Electric

Division:

Electric

Contact Name:

Unknown

Contact Phone: (000) 000-0000

Nature of Complaint:

*****OPPOSED TO DEREGULATION*****

Vote no on deregulation it's a detriment on all of us older people.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-00000A-13-0135. closed

End of Comments

Date Completed: 9/10/2013

Opinion No. 2013 - 112715

E-00000W-13-0135

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 112717

Date: 9/10/2013

Complaint Description: 19X Other - Electric Competition
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Gary

Walsh

Account Name: Gary Walsh

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Miscellaneous Electric

Division: Electric

Contact Name: Unknown

Contact Phone: (000) 000-0000

Nature of Complaint:

*****OPPOSED TO DEREGULATION*****

Caller is against deregulation. He has been an electric customer for 66 years and is totally against deregulation.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-00000W-13-0135. closed

End of Comments

Date Completed: 9/10/2013

Opinion No. 2013 - 112717