

W-01737A-12-0478

ORIGINAL



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ARIZONA CORPORATION COMMI
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 112662

Date: 9/9/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Steven and Denise Last: Grover

Account Name: Steven and Denise Grover

Home:

Street:

Work:

City: Peoria

CBR:

State: AZ Zip: 85382

is:

Utility Company: New River Utility Company

Division: Water

Contact Name: Robert L Fletcher

Contact Phone:

Nature of Complaint:

***** W-01737A-12-0478 *****

Received the following -

Arizona Corporation Commission
Consumer Services Section
Docket No: W-01737A-12-0478
1200 West Washington
Phoenix, AZ 85007

Arizona Corporation Commission
DOCKETED
SEP 10 2013

DOCKETED BY NR

RECEIVED
2013 SEP 10 10:16
AZ CORP COMMISSION
DOCKET CONTROL

Commissioners:

I am writing this letter on behalf of myself and my wife. I understand that you will be considering a request by New River Water Company under Docket W-01737A-12-0478 in which they are asking for a ridiculously high increase in water rates. I am shocked that they would even present such a proposal. I look at it as though they are playing some sort of game, asking for the stars. In hopes that they will walk away with a ruling just less than the absurd 86% that they have requested.

I challenge you to stand up and do the right thing. REJECT Their request in its entirety. They must be held accountable, just like the rest of us, to manage our spending and live within the confines of our budgets.

Sincerely,

Steven & Denise Grover

Peoria AZ 85382
End of Complaint

ARIZONA CORPORATION COMMISSION
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Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 9/9/2013

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